



JEEViKA

Rural Development Department, Bihar

54th Quarterly Progress Report

January - March, 2021



Bihar Rural Livelihoods Promotion Society

Mission Statement

JEEVIKA is an initiative of Government of Bihar for poverty alleviation, which aims at social and economic empowerment of the rural poor and improving their livelihoods by developing institutions like SHGs and their federations to enable them to access and negotiate better services, credit and assets from public and private sector agencies and institutions.

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Executive Summary

The Government of Bihar made three big announcements, these include upscaling of Didi-Ki-Rasoi in all the District and sub-divisional hospitals, maintenance of ponds identified under *Jal Jeevan Hariyali* by SHG members and, stitching of student school uniforms of government schools. These decisions show increased trust of the government in the Community Based Organisations. In the past three to four years, CBOs' involvement in the implementation of government schemes and programmes has directly benefited the community members to enhance their livelihoods and income.

The MoU for management of catering services in the government hospitals by JEEViKA didis was signed at the state level between JEEViKA and the State Health Society on 21st February 2021. The occasion was graced by the presence of the Hon'ble Chief Minister.

The Annual Action Plan and budget for FY 2021-22 was prepared and approved by the Empowered Committee, MoRD.

Notable progress was seen in many interventions undertaken during this quarter. Institution and Capacity Building theme focused on the inclusion of SHGs into VO fold and VOs into CLF fold. During this quarter alone, 2230 VOs and 63 CFLs were formed. Several steps were taken to streamline the functioning of Model CFLs. Efforts were made for providing Modular training to newly formed SHGs. Internal CBO monitoring was reinforcement by scaling up the rollout of new *masik prativedan and grading formats*.

During this quarter, 1215 new SHGs were formed. Cumulatively by the end of March 2021, a total of 1028147 SHGs, 64593 VOs, and 1187 CLFs have been formed.

In the Banking sector under Financial Inclusion, Saving Accounts of 38,355 SHGs were opened, accounts of 72,775 SHGs credit-linked from different banks for a total credit linkage amount worth Rs. 1653.09 Crore. Cumulatively from the beginning till March 2021, saving accounts of 934216 SHGs have been opened, 1211546 SHGs accounts have been credit linked (1st+2nd+3rd+4th) with a total credit linkage amount worth Rs. 15499.36 Crore.

A total of 59575 SHGs got Interest Subvention amount worth Rs. 23.97 Crore in this quarter.

The audit of CBOs' Books of Records was done and out of the targeted 25000, a total of 21000 CBOs got audited till March 2021. Under Alternate Banking, financial transactions worth Rs. 55218 Lakh were done through Customer Service Points during the quarter.

In the farm sector, productivity enhancement activities were undertaken by over 15 Lakh SHG members in the Rabi Season. A total of 6,64493 farmers undertook wheat cultivation through different packages of improved practices. Over 4.88 Lakh SHGs undertook vegetable cultivation and around 10 Lakh farmers undertook kitchen gardening.

A retail store under the brand name '*Green Delight*' started operations in Patna in January 2021. This store started supplying fresh fruits, vegetables, and products like honey, litchi juice, sattu, besan, and other items manufactured by JEEViKA SHG members.

The non-farm theme opened 14 new Grameen Bazaars during this quarter taking the total number of such bazaars to 54. Grocery items worth Rs. 4.46 Crore were sold through 40 Grameen Bazaars during the quarter. Geotagging, market tie-ups, fortnightly review meetings, partnership, audit, and process monitoring were some of the new initiatives undertaken to strengthen the systems of Grameen Bazaar.

Under beekeeping intervention, 16720 new boxes were provided to 1672 SHG members for rearing bee. SHG members also made a business worth Rs. 51.70 Crore through supply of Masks to Education Department for students from class 1 to 12.

In Satat Jeevikoparjana Yojana, a total of 1,17,292 targeted households have been endorsed by the VOs. A total of 85,930 ultra-poor households have been provided Livelihood Investment Fund and supported to start livelihood activities for the enhancement of their income and livelihoods of the ultra-poor households.

Under Health Nutrition and Sanitation initiative, SHG members were made aware on covid-19 appropriate behaviour. Cumulatively till March 2021, a total of 8,92,837 SHGs have been oriented on covid appropriate behaviour in SHG meetings.

The communication theme also showed its mettle by continuing to issue online publications like JEEViKA Community Newsletter, Quarterly Magazines, etc, and conveying appropriate messages to the community through these online publications and Gram Vaani.

There was a sudden rise in COVID-cases in the second half of March 2021 and community level group meetings were stalled. However, the project focused on achieving the target set for the quarter and FY 2020-21 and worked actively. The project came up with new initiatives to meet the need of the project as well as of the community members. Participation of the project and CBO members was remarkable in initiatives like creating awareness on COVID-19 amongst community members, mobilization of the migrant household for providing required support, mask production as per requisitions received from different departments of governments, ration card preparation, plantation, community kitchen ie. Didi-Ki-Rasoi, Bank Sakhis operating CSPs, FSF interventions to provide food items to SHG members, and many more.

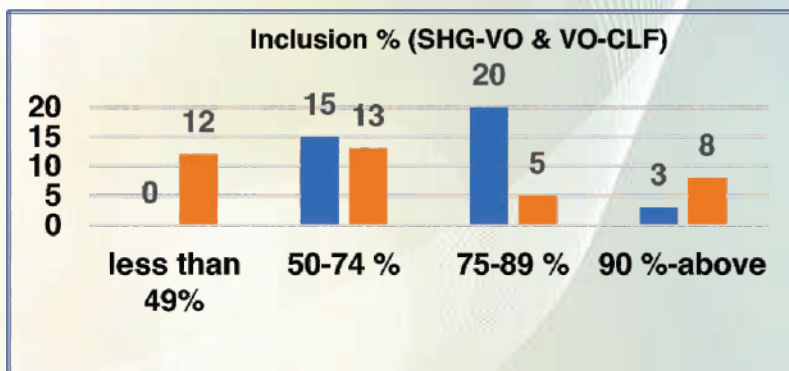
This shows the determination of the project to stay with the community members in difficult times and also to achieve the project targets with persistent efforts.



Institution Building and Capacity Building

Institutions and Capacity Building team focused on mobilization and inclusion of poor & vulnerable households into SHGs, inclusion of SHGs into VO and VOs into CLF using different strategies, and ensuring basic modular training to all CBOs (SHGs, VOs, and CLFs) through developed resource pool. Team also put dedicated effort in imparting training to community leaders, community professionals and staff to render required support to CBOs. For supporting institutional governance, team ensured review and payment to community professionals and review of SHGs and VOs through developed *masik prativedan* & grading.

Regular interaction with the field level teams was done to strengthen co-opted primary level federations (BISSCO Act, 1996) as per standard protocol. In addition to this, effort was put in towards providing legal identity to 100 M-CLFs (89 blocks, 19 NRETP districts) as Primary Level Federations (PLF) under BISSCO Act, 1996. Under this structural change, selected CLF would function as primary level federation with intact 3-tier CBO structure. Further, for institutionalizing capacity building of CBOs, community professionals and CBO leaders, role of TLC has been envisaged at scale.



1. Social Mobilization and CBO Formation

During this quarter, focus was on increasing pace of inclusion of SHGs in VOs and VOs inclusion in CLFs. Out of total 10.28 lakh formed SHGs, 7.88 lakh SHGs (77.27 %) have been included in VOs. Almost 42000 VOs (63.88%) have been included in CLFs. Cumulatively till March 2021, a total of 1028147 SHGs, 64593 VOs and 1187 CLFs have been formed and digitized.

2. New Institutional Structure and Governance

a. Legal Identity to CLFs

During this quarter, district and block level staff were oriented on preparation of documents for the registration of CLF as Primary Level Federation (PLF) under BISSCO Act, 1996. A detailed guideline (*in Hindi*) regarding online submission of documents for registration of 100 MCLFs (64 MCLFs in phase-I; 36 MCLFs in phase-II) was issued. The theme also focussed on non-overlapped operational area, leadership rotation (OB) before preparing documents, renewal of rent contracts and selection of 30 active promoting members with their Aadhar numbers and caste categories for each CLF.



Based on guidelines, standard bye-laws and documents, series of online trainings to district nodal persons (TOs/TMs) and CLF anchor persons were completed. After due preparation and verification of documents at DPCU, district-wise centralized orientation, verification and submission of documents (online) at SPMU was completed.

Out of 64 MCLFs (phase I), 3 CLFs got their registration certificates. 56 documents were due for certification at District Cooperative Office and only 5 CLFs were due for submission of registration fee at District Cooperative Offices. Gopalganj and Sharasa were the first among 18 districts in releasing certificates of their MCLFs.

Special correspondence has been done for rendering support of cooperative department in converting submitted documents into certification. During participation in advisory committee meeting at DNS Regional Institute of Cooperative Training and Management request to incorporate training need in the annual training calendar of the institute was raised. Request proposal was also raised for training to selected field staff and CLF leaders in the institution during FY 2021-22.

As per EOI, out of total submitted Curriculum Vitae of potential consultants (18) for supporting CLFs in their registration and statutory system development, a total of nine (09) profiles of potential consultants were assessed and shortlisted for their personal interview. Only four (04)

candidates appeared for personal interview on the scheduled date on 16th March 2021. After personal interview, three (03) candidates were finally selected and asked to join in the first week of April 2021.

b. Statutory Compliance

756 registered VOs (as primary level federations) and 7 registered CLFs (as central level federations) spread across 52 blocks of 25 districts were supported for completing their statutory activities (statutory audit, annual report, annual general meeting, and return filing) for FY 2019-20.

3. Payment to Community Professionals

Community professionals have been actively working in field even during covid period. As a vibrant organization, it is important for BRLPS to ensure that community professionals get their payments on regular basis. Constant efforts were made in this regard and out of the total 101294 community professionals (CMs, BKs, CFs, and BMs) working in the project, a total of 85785 community professionals (86.67%) were paid upto Feb. 2021 by districts.

4. CBOs (SHGs, VOs & CLFs) Training

CBOs require to be imparted basic training within 3 months of their formation, to lay a strong foundation and improve the quality. In this quarter, 40448 new SHGs were trained on SHG concept and management (*SHG modules up to M3*) with the support of CRP teams. Before starting training to SHGs, the CRP teams were provided ToT at district /TLC level and briefing at block level by BPIU team. After completion of SHG training, debriefing sessions at BPIU level were conducted where CRP teams submitted their detailed report as well as feedback. A total of 2167 VOs and 154 CLFs were provided basic modular training with the support of CRP teams and block level resource pool. Senior CRPs provided training to CLFs.

5. Training to Staff and Cadre

The CMs and VO-BKs support SHGs and VOs respectively in conducting meetings, updating books of accounts, provided orientation on various topics and nurture on day-to-day basis. Hence, trained and skilled CMs and VO-BKs are likely to improve the quality of SHGs and VOs. In this connection, the untrained CMs are provided 3-days' training on SHG concept and management and VO-BKs on VO concept and management.

In this quarter, 2573 Community Mobilizers and 992 VO Book-Keepers were trained on SHG concept and management and VO concept and management respectively. 3072 CMs were trained on new MP and grading tool with the support of block resource pool. 118 newly recruited CFs were trained on CLF concept and management at the state level. Further, 52 new BPMs were trained on CBO processes and quality.

Table 1: Training to staff and Cadre

Sl.	Particulars	Participant profile	Number of units of training (Jan-March 2021)	Number of participants (Jan-March 2021)
1	SHG concept and management	CM	83	2573
2	VO concept and management	VO-BK	31	992
3	CLF concept and management	CF	4	118
4	CBO process and quality	BPM	2	52
5	Masik Prativedan and grading	CM	99	3072

6. Strengthening of Model CLFs and other CLFs

a. New CLF formation

In this quarter, 63 new CLFs were formed with the support of Senior CRP teams. A senior CRP team comprises of 03 senior CRPs. The process of new CLF formation includes training to (10-12) member VOs, conduct of first General Body meeting, formation and training to Representative General Body and Board of Directors, selection of OB members and basic training to CLFs. Rest VOs were trained by block team members.

b. Strengthening of Federations

BRLPS has also been nurturing federations promoted by WDC. Continuous efforts have been made in nurturing these federations. Around 52 such federations are working properly as per the norms of CLF. These federations have been registered under "Bihar Self Supporting Cooperative Act. 1996" as primary level federation. There are 31180 SHGs and 2533 VOs associated with these federations. RF has been provided to 23355 SHGs and ICF to 13303 SHGs. HRF has been provided to 1011 VOs and FSF to 624 VOs. These federations have also completed the statutory compliances i.e. annual statutory audit, AGM, return filing, special AGM in time.

c. Finalization of CLF Flip Books

The theme prepared two CLF flip-charts (*basic Part-1 as well as advance training modules Part-2*) and provided the same to districts. CLF Flip-chart Part-1 covers topics like CLF concept, CLF structure and governance, meeting processes (*general body, representative general body, and board of directors*), importance of subcommittees, types of subcommittees, roles and responsibilities of subcommittees and leadership at CLF level. CLF Flip-chart Part-2 covers topics like CBO masak prativedan and grading, financial management, cadre management at community institution, CLF office management, CLF activities and CLF registration. It is to assist in effective delivery of training to CLFs, CLF OB members, cadre and staff.

d. ToT to district teams on Model CLF visioning exercise

After conducting initial visioning exercises at 51 Model CLFs, a 4-days' ToT was conducted with district team members at Patna with the support of PRADAN. The purpose of this ToT was to finalize the visioning exercise process at CLFs by filling the gaps and preparation of AAP. The ToT schedule included Sociogram, micro-lab exercise, case study, fishbowl activity, prioritization of tasks at CLFs by their members etc. These additional training tools concerning visioning exercise at CLF level are to improve the facilitation skills of district team members and help in preparation of quality vision documents and AAP of CLFs by their members.

e. Roll-out of new MP & Grading

Block staff and cadre were oriented on new masak prativedan and grading system. Plan is to roll out application-based grading of CBOs. District staff were also oriented on newly designed CBO grading application. Printing of CBO masak praivedan is in process.

f. Block level CLF quality committee meeting

86 blocks conducted block level CLF quality committee meeting. The committee reviewed the performance of CLFs as well as member VOs. The meeting focused on roll-out of new masak prativedan and grading system, grading of CBOs, cadre payment, repayment, NPA management and bank linkages, insurance, livelihoods, social development areas etc.

g. District level CLF strengthening committee

21 districts conducted district level CLF strengthening committee meeting. The district level

CLF strengthening committee comprises of DPMs, thematic managers, BPMs and OB members from each CLF. The agenda of these meetings included roll-out of new masak prativedan and grading system, cadre payment, procurement of infra items at Model CLFs/ CMTTC, repayment, TNA of CBOs and CPs, NPA management, bank linkages, livelihood, and social development activities etc.

h. Community spearhead team

Community spearhead teams comprising of senior CRPs and experienced leaders of VOs and CLFs were identified in 51 CLFs. The spearhead team members would act as resource for CLFs and support CLFs as per guidelines and need of CLFs, particularly for improving CBOs quality.

7. Strengthening of TLCs and Training details

Training and Learning Centres (TLCs) in older 11 districts of Gaya, Nalanda, Muzaffarpur, Madhubani, Khagaria, Purnea, Saharsa, Supaul, Madhepura, Jehanabad and Rohtas were engaged in conducting training of cadres, leaders, sub-committees etc whereas the newer TLCs in 10 districts of Arwal, Begusarai, Bhagalpur, East Champaran, Gopalganj, Sitamarhi, Samastipur, Munger, Nawada and Katihar focused on establishment of TLCs through procurement of items for conducting residential training, placing of community HR, and building systems on admin, finance and HR. These TLCs also organized residential and non-residential training. 703 units of training were organized in this FY in which around 17,000 participants participated.

Table 2: TLC-wise training details

SI	District	Units of trainings conducted	Number of days	Number of participants
1	Gaya	31	125	941
2	Jehanabad	44	111	986
3	Khagaria	81	132	2036
4	Madhepura	64	119	1754
5	Madhubani	48	113	1011
6	Muzaffarpur	49	151	1390
7	Nalanda	59	175	1249
8	Purnea	51	89	1085
9	Rohtas	84	280	2105
10	Saharsa	34	89	694
11	Supaul	42	150	893
12	Arwal	15	45	305
13	Gopalganj	6	18	155
14	Katihar	9	27	400
15	Motihari	3	12	150
16	Munger	30	78	655
17	Nawada	29	96	867
18	Sitamarhi	24	66	552
Total		703	1876	17228

8. Formation of New TLCs

In this quarter, two new TLCs were formed in the districts of Siwan and Kaimur. For the formation of these TLCs, one day orientation was provided on the concept of TLC and management to the eligible member CLFs. Formal structure of TLC was finalized by conducting General Body meeting in these districts.

9. Two days training on Capacity building towards Calendar Preparation to community leaders, cadres, and project staff

In this quarter, two days training on preparation of capacity building calendar was organised. This was conducted in two separate batches i.e., first two days for old 11 TLCs and then, next two days for new 10 TLCs. In the training, two TLC leaders (president / secretary), respective TLC coordinators and concern project staff participated. The main content of the training was how to conduct training need assessment of CLFs, based on which planning for training batches and then preparation of training calendar could be done. Also, TLC leaders presented the status of TLCs and their plan for the next financial year.



10. Development of Community Managed Training Centres (CMTC) at Model CLFs

There is a plan to develop model CLFs as a community managed training centre to meet the large-scale capacity building needs of the project in the state. In this regard, special supportive arrangement is required to be made at CLFs as CMTCs (*extension of TLC*). Thus, in 41 model CLFs (of 17 districts) establishment fund worth Rs. 800000 (*Eighty lakh*) was provided to each CLF. Out of 41 model CLFs, 16 CLFs have completed procurement of prescribed items for conducting residential training in the CLFs.

11. Audit of TLCs

To maintain the transparency of accounting system and financial discipline, it is important to have audit of TLCs. Till March 2021, audit of seven TLCs in the districts of Madhubani, Khagaria, Purnea, Supaul, Madhepura, Saharsa and Rohtas was completed for the financial year 19-20.



Financial Inclusion

During this quarter, noticeable progress was made in SHG account opening and credit linkages of SHGs. The theme focused on digitization of CBO transactions in MIS, claim settlement of the SHG members covered under insurance programme and training of cadre. 257 new Bank Sakhis also started running CSPs in this quarter.

1. Achievement of bank linkages with mainstream banking

During this quarter, a total of 38355 SHG saving accounts were opened and accounts of 72775 SHGs were credit linked with a total credit linkage amount worth Rs. 165309 Lakh. During this FY alone, saving accounts of 98038 SHGs were opened and accounts of 176624 SHGs were credit linked (1st+2nd+3rd+4th) with a total amount worth Rs. 350720 Lakh. Cumulatively till March 2021, saving accounts of 934216 SHGs were opened and 1211546 SHG accounts were credit linked worth Rs. 1549936 Lakh.

2. Capitalisation of CBOs with Revolving Fund and Initial Capitalisation Fund

Capitalisation of CBOs is important aspect for sustainable development of the CBOs. Due to lockdown situation prevailing in the initial quarters of this FY and model code of conduct due to state election, negligible expenditure of RF and ICF was reported till November 2020. Financial Inclusion team, however, took this agenda on priority and followed with District teams for disbursement of ICF and RF. During this quarter, almost 40000

Table 3: Cumulative bank linkage status (FY 2021-22)

Bank Name	SHG saving a/c opening	SHG 1st credit linkage	SHG 2nd credit linkage	SHG 3rd credit linkage	SHG 4th credit linkage	Total Credit Linkage	Credit Linkage Amount
						(1st+2nd+3rd+4th) in Lakhs	
Dakshin Bihar Gramin Bank	20131	22603	24698	8071	960	56331	139701
Uttar Bihar Gramin Bank	36329	26482	19358	1841	10	47691	71536
State Bank of India	13457	11522	8559	1081	26	21189	45556
Central Bank of India	4892	4768	4905	272	3	9948	16116
Punjab National Bank	2125	2578	2951	809	49	6388	11626
Bank of Baroda	7881	7475	5929	943	74	14422	31007
UCO Bank	3261	2945	1724	305	7	4980	9214
Bank of India	3538	3420	2820	441	61	6741	10786
Canara Bank	2309	1837	1230	341	102	3510	6248
Indian Bank	1898	1014	614	154	5	1787	3305
Union Bank of India	80	58	398	34	0	490	843
ICICI Bank	2100	1883	897	296	12	3089	4695
IDBI Bank	21	34	0	0	0	34	51
Indian Overseas Bank	17	6	15	4	0	25	38
	98038	86625	74098	14591	1311	176624	350720

2. Capitalisation of CBOs with Revolving Fund and Initial Capitalisation Fund

Capitalisation of CBOs is important aspect for sustainable development of the CBOs. Due to lockdown situation prevailing in the initial quarters of this FY and model code of conduct due to state election, negligible expenditure of RF and ICF was reported till November 2020. Financial Inclusion team, however, took this agenda on priority and followed with District teams for disbursement of ICF and RF. During this quarter, almost 40000 SHGs were provided RF worth Rs.60 Crore and Initial Capitalisation Fund was given to 4000 VOs worth Rs.435 Crore.

3. Interest Subvention

Interest Subvention is another important activity undertaken by FI in this quarter. Under this intervention, an amount of around Rs. 23.97 Crore was transferred to 59575 SHGs in 16 Districts (out of the 21 districts in which JEEViKA is implementing this intervention) in their Loan Accounts. This will motivate SHG members and also improve financial discipline in the SHGs.

4. Audit of CBOs

Four batches of workshop cum training were organized for CA firms by the state team at Patna on the topic Audit software module. Audit software module has been designed to enter data of

audited CBOs by the auditor. This will help the concerned persons to see the status of the audited CBOs at one place. Till March 2021, around 21000 CBOs have been audited by 136 CA firms in 357 blocks. Total of 25000 CBOs are to be audited for the FY 2019-20. Remaining 177 blocks will be covered once CBOs (targeted) in 357 blocks have been audited.

Resource Bookkeepers were involved in updation of books of records. RBKs have also been engaged in CBOs' Audit work, so that they can be groomed as future Community Auditors.

Table 4: Status on CBO audit

Sl.	CBOs type	Number of CBOs allotted to CA firms	Number of CBOs audited	Percentage of CBOs audited
1	Registered VOs	756	755	99.80%
2	Registered CLFs	7	7	100%
3	Unregistered VOs	24714	21304	86%
4	Unregistered CLFs	594	404	68%
5	Model CLFs	100	99	99%

5. CBO Digitization

Digitization of CBO transaction is being done on regular basis. In case of gap, follow-up is being done with the concerned BPIUs and DPCUs for updation of CBO data. A total of 969 CLFs (82% of the total 1187 CLFs) updated their transactions till March 2021. Districts reporting less than 70 % data entry were followed and provided required support by the state team.

6. Capacity Building

Training and capacity building of the cadre is crucial for bringing improvement in the efficiency and quality of community professionals. During this quarter, Community Mobilizers, Book Keepers and Master Book keepers were provided training on BoRs and Financial Management aspects and a total of 300 Master Book Keepers were trained on CLF BoR and Financial Management.

Table 5: Training of cadres on CBO BoRs

Sl.	Particulars	Progress (Jan-March 2021)	Number of participants trained (approximately)
1	Number of Districts	38	0
2	Number of Batches of CMs trained on SHG BoR	153	4000
3	Number of Batches of BKs trained on VO BoR	42	1000

7. VO infrastructure

The project has already provided budgetary provision for procurement of mattresses, boxes, and other stationery items by VOs for operational function. However, in order

to further strengthen institutional operation of the VOs, project has proposed to make budgetary allocation for some more items like office rent, almirah, furniture, etc. A draft office order and budget has been prepared and shared with the district teams for their inputs/suggestions. After getting the suggestions from District teams, approval on VO infrastructure establishment fund would be communicated.

8. MICRO INSURANCE- “Ensure to Insure”

Insurance service that was provided to SHG members under PMJJBY and PMSBY was closed in June 2020. However, project is focusing on claim settlement of ensured members enrolled

earlier. During the quarter, 265 new claim documents of PMJJBY were received at SPMU. Total 461 claim documents were submitted in LIC for settlement. Effectively, 374 claims of PMJJBY worth Rs 748 Lakh were settled during this quarter.

Table 6: Insurance and claim status of SHG members

Sl.	Particulars	Progress	
		Jan-Mar. 2021	April-March 2021
1	Claims reported – PMJJBY	265	1963
2	Claim settled-PMJJBY	374	1894
3	Claim amount-PMJJBY (Rs. in lakhs)	748	3788

9. ALTERNATE BANKING- “Bank Hamare Gaon”

I. Alternate Banking through establishment of Customer Service Points

JEEVIKA is working on the project of setting up community managed CSP to achieve the objective of providing seamless financial services to the community members and connecting them with livelihood opportunities.

Collaboration with business correspondents of major banks (like DBGB, ICICI, PNB, CBI, SBI, BOI, FINO payments bank and IDFC First Bank, Canara Bank, Union Bank of India) namely Manipal, C-DOT, Synapse Solution Pvt. Ltd, Common Service Centers, Vedavaag Systems Ltd. and Sanjivani, has been done and operationalized. The strategy of working towards identifying suitable women SHG members to become BC agents (Bank Sakhi) is in different phases with different banks.

Due to Covid-19, subsequent travel restrictions and safety measures, in-person training was discouraged and more virtual training sessions were organised. The team provided virtual orientation through telephonic conversation to bank sakhis identified by the district and block teams. Progress made through virtual and residential training taken together is mentioned in Table 7.

Table 7: Bank-wise progress in Alternate Banking

Sl.	Bank Name	Bank sakhi till March 2020	Achievement (Jan-March 2021)	Total Bank sakhi till March 2021
1	DBGB	243	13	274
2	IDFC	213	35	402
3	CBI	5	0	5
4	PNB	1	0	1
5	SBI	17	0	17
6	Spice Digital	62	0	105
7	RBL	46	11	71
8	Bol	7	0	7
9	DigiPay	10	0	64
10	FINO	194	61	603
11	Canara Bank	85	0	110
12	UBI	36	2	41
13	ICICI		135	207
	Total	919	257	1907

Table 8: Physical progress with transaction details in Alternate Banking

Particulars	Achievement till March 2020	Achievement (Jan-March 2021)	Achievement in FY 2020-21	Cumulative till March 2021
Number of community members identified	1609	825	1919	3528
Number of community members trained	1498	592	1447	2945
Number of community members selected as Bank Sakhis	1099	449	1243	2342
Cumulative fund received by Bank Sakhis	956	527	1049	2005
Functional Bank Sakhis	919	257	988	1907
A/c opened	154466	13827	55803	210269
Number of transactions (Rs. in Lakh)	51.99	12.91	55.58	107.57
Volume of transactions (Rs.in Lakh)	194237.97	55218	185701	379939
Commission earned (Rs in Lakh)	554	125.76677	468.09	1022.09

II. Initiative with CSC (Digipay Sakhi)

- Pilot started in Patna district with 30 female Book keepers and Master Book keepers.
- One batch of orientation completed with 30 female Book keepers and Master Book keepers.

III. IIBF Certification

- Reserve Bank of India (RBI) has mandated that each BC agent should obtain IIBF certification. In total, 885 Bank Sakhis have cleared the exam.
- JEEViKA is supporting Bank Sakhis on IIBF certification. JEEViKA with the support of RSETIs, arranged residential training for Bank Sakhis and conducted IIBF examinations. Cumulatively, till March 2021, a total of 530 Bank sakhis have successfully passed the examination through RSETI.

IV. Bank Sakhi On boarding Application

An MIS application for tracking the process of on boarding a Bank Sakhi has been developed. The application has been hosted at BRLPS web portal.

V. Helpdesk- “Call center”

- A brief orientation has been provided to all executives of call centers on Insurance & Alternate Banking
- In-bound and outbound calls on different issues have started through call center executives.
- The executives try to mitigate the problems faced by the Bank Sakhis. Sometimes the issues/ challenges faced by Bank Sakhis are escalated to the corporate BCs or Banks also.
- The team also makes outbound calls/ sends messages to Bank Sakhis. These calls/messages are sent mostly to newly inducted Bank Sakhis to motivate them to increase their transactions.

VI. Dual Authentication

JEEViKA's vision is to create a digital ecosystem for CBOs so that all the CBOs and their members can conduct digital transactions. CBOs can transfer money from their account to any other account. It will reduce the time consumed in rotation of the fund. It will also help CBOs in record keeping and monitoring the movement of the fund. In addition to this, CBO members will also be able to avail services from the Bank Sakhi outlet. To digitise the transaction of CBOs, dual authentication facility has been activated for CBOs. This facility enabled CBOs to access their accounts from CSPs through biometric authentication of their office bearers. This facility was activated for CLFs and VOs only in the first phase.

- Conducted training/orientation programme for district/ block staff and cadre.
- Liaised with Banks, corporate BC and other stakeholders for activation of dual authentication facility.

VII. Study on Bank Sahki intervention

JEEVIKA and Evidence for Policy Design (EPOD), India has entered into an MoU with Rural Development Department to determine the impact of program on women's financial engagement in rural areas and banking practices among JEEVIKA's CBOs. The progress made in this quarter is as under:

- Coordinated with EPOD for conducting research in Begusarai district.
- Finalized the treatment and control panchayat for conducting the study.
- Conducted orientation for MF/CF managers and BPMs in Begusarai district.
- Conducted 2 batches of Bank sakhi training and finalized 51 Bank sakhis in treatment panchayats.

VIII. Model CLF

Saturation of Panchayats

- By following strategy of One GP one BC, in pilot phase, 52 CLFs have been selected to achieve the saturation of Panchayats by establishing Customer Service Points.
- Brief orientation has been done of CLF managers posted in modal CLFs.
- Successfully piloted Dual Authentication with different banks for creating cash-less ecosystem.

IX. JEEVIKA as a Corporate Business Correspondent

- BRLPS as CBC, would redefine the norm of being a Corporate Business Correspondent. It, as a society, would become a Business Correspondent and its community members would work as Business Correspondence Agents of BRLPS.
- BRLPS has been given approval to work for this initiative and further, establish a stronger banking network for rural population with SHGs as Business Correspondence Agent.

X. JEEVIKA BASIX DFS Project

- **Provide required hand holding support to both existing and new Bank Sakhis**

One of the critical factors for successful Business Correspondence Agent business is hand holding support to BC agents. Hence, BASIX Consulting and Technology Services Ltd (BCTS) provided the hand holding support to all Banks on technical issues related to the application, cash management, TDS deduction under 194N, Income tax Return, hardware issue, float deduction and payment, transaction application handling, failed transaction reversal etc.

- **Process Monitoring of Bank Sakhi**

One of the critical factors for success of any business operation is risk management. One of the tools to mitigate risk is process monitoring exercise. It provides feedback on compliance with regard to policies and procedures. It also provides insight into the support required by Bank Sakhis. BCTS DFS experts have conducted process monitoring of the Bank Sakhi interventions. They have also conducted process monitoring of those Bank Sakhis who all had obtained lower rating in earlier process monitoring.



Livelihoods Promotion

A. Farm

1. Productivity enhancement in farm-based activity

During this quarter, Farm Livelihoods team has expanded its coverage of farmers. Details of farmers undertaking different farm-based activities are as mentioned below:

- Total households covered under Agro-ecological practices during the Rabi season is 15,12,978.
- 35,983 Village Organizations were covered.
- 6,04,493 farmers were involved in wheat production with SWI method.
- 4,88,960 farmers were involved in vegetable cultivation.
- 10,37,256 farmers practised Kitchen-garden.

2. Custom Hiring Centre

At present, there are 136 CHCs across 32 districts established in convergence with the Agriculture Department, Government of Bihar. Out of these, 92 Centres have already been provided the subsidy by the Government of Bihar amounting to Rs. 5,48,29,990/-. These Custom Hiring Centres are providing timely machinery support to farmers at a reasonable rate decided by the concerned CLFs.

3. Pradan Development Services (TSA for Staff & Cadre TOTs)

Pradan Development Services is working with JEEViKA since December 2019 to develop model VOs and conduct ToTs for sustainable farm livelihoods practices. During this quarter, the team was able to complete the 5-phase training schedule of the project staff and cadres and evaluate them. After the final assessment, 83 project staff and 120 cadres were classified as trainers for farm-based livelihood interventions.

4. Neera intervention

After the liquor ban in Bihar, the household engaged earlier in toddy tapping lost their livelihoods. To improve livelihoods of such households, the government of Bihar introduced the Neera intervention in 2017. In this FY, around 8000 active tappers were identified and imparted required training. To streamline the neera activities, the district teams were also provided with



the training-cum-exposure at State level between 03- 06th of March 2021. All districts have updated the list of active tappers, producer groups and provided the asset details on neera portal. The toddy tappers are now getting benefits of producing neera and also the better income for their labour. Jaggery production, fresh neera sale through stalls/carts, supply to COMFED (Nalanda) for further processing and marketing are the major activities carried out under this intervention. The updated neera reports is accessible on the link which is being updated on daily basis. (<http://neerabihar.in/zoneWiseData>)

Table 9: Neera Report till 31st March 2021

SI.	Indicators	Achievement till March 2021
1	Number of Active Tappers Identified	8449
2	Number of Active Tappers Trained	7954
3	Number of tappers updated on MIS	7954
4	Number Tappers got License Renewed	6789
5	Number of Active Neera PG	332

5. Farm Value Chain intervention

i. Pilot of paddy transaction completed with a happy note
A pilot was initiated in Bhojpur & Nalanda districts. Collaborations were done for forward linkages with DeHaat,

Grainora & LT Foods (*Daawat*). 282 MT of paddy was procured by Bhojpur FPC and 476 MT was procured by Nalanda FPC. This would help the FPCs to directly sell their produce to institutional market players like DeHaat, Grainora & LT Foods (*Daawat*).

ii. Business Transactions of FPCs

Farmer Producer Companies promoted by BRLPS-JEEVIKA sold 181.6 MT of Agri-input and 467.18 MT of output sales in this quarter.

iii. Trading through a new window

The FPCs have tried PUT OPTIONS for the first time. Trade completed for 200 MT of Maize worth Rs. 2.9 million.

iv. Subsidies received

Amount of Rs. 9.86 lakh was received as subsidy by 3 FPCs for futures trade in maize.

v. Certifications

- Five FPCs have got Registration of BSSOCA (Bihar State Seed and Organic Certification Agency) for commercial production & sale of certified seeds of Wheat, Lentil and Potato.
- FSSAI license is now available with Sahyog Women Jeevika Agri Producer Company Ltd,

Nalanda and 'Retail Store Green Delight', Patna.

vi. Collaborations

- a) MoU executed by East Champaran FPC with KVK Piprakothi for commercial production of contract seeds for a variety of crops.

vii. Convergence

FPC Bhojpur and Muzaffarpur has submitted proposals for establishment of warehouse facility and seed processing units under Bihar Agriculture Investment Promotion Policy (BAIPP)-2020, for SIPB Stage -1 approval worth Rs 7.69 Cr.

viii. Compliance

AGMs were facilitated in all 10 FPCs and 30 BoD monthly meetings were conducted in which 430 participants participated.

ix. Capacity building

- a) Two trainings were organised in collaboration with Indian Institute of Maize Research Ludhiana (IIMR) and National Bureau of Plant Genetic Resources (NBPGR) in Patna and Begusarai districts. In these trainings, BoD members and staff of FPC Purnea, Begusarai, Muzaffarpur, Saharsa and Khagaria learnt about various improved varieties of maize, improved techniques to increase productivity of maize and Value-added products of Maize like bakery, halwa, ghazak etc.

b) Training of FPC staff & farmers by BSSOCA (Bihar State Seed and Organic Certification Agency)

Training were conducted in East Champaran and Muzaffarpur districts in which more than 400 staff, cadres, producers and progressive farmers participated and learnt about the technical know-how of commercial seed production and its certification.

6. Direct to home sales of fresh vegetables under a unique brand of JEEViKA

Retail store under a brand name of 'Green Delight' with all requisite trade licences like (FSSAI, Shops & Establishment etc) started operations from January 2021. It is located in Magistrate Colony, Ashiana Nagar, Patna. In this store, fresh fruits, vegetables and products made/manufactured by Jeevika Didis (like Honey, Litchi Juice, Sattu, Besan etc.) are being displayed. Mostly vegetables are procured from two Vegetables Collection Centers of Vaishali and Patna. Initial response is good as around 100 customers have been visiting daily and



purchasing different items. In initial months, turnover of Retail store came to around 2 Lakh.

II. LIVESTOCK INTERVENTIONS

1. Goat Intervention

JEEVIKA is implementing goat intervention through two different interventions. One in convergence with Department of Animal and Fish Resource under Integrated Goat and Sheep Development Scheme and the other is Pashu Sakhi Model.

i. Integrated Goat and Sheep Development Scheme

With an objective to boost the employment opportunities and to enhance income of the farmers, majorly belonging to SC and ST households, JEEVIKA, in convergence with GoB, is implementing Integrated Goat and Sheep Development Scheme (IGSDS) in the districts of Nalanda, Nawada, Gaya, Rohtas, Araria, West Champaran, Purnea, Patna, Jamui, Gopalganj, Bhojpur, East Champaran and Katihar.

Under this intervention, SHG members are facilitated to procure three breedable goats. Once the member procures goat, different services on prevention of diseases and productivity enhancement are given to goat rearers through Pashu Sakhis.

Table 10: Phase-wise progress under IGSDS

Sl.	Implementation Year	Number of beneficiaries	Number of goats distributed
1	Phase- I (FY-2017-18)	8300	24900
2	Phase- II (FY- 2017-18)	4001	12003
3	Phase – III (FY- 2018 -19)	3849	11547
4	Phase – IV (FY- 2019 -20)	12883	38649
	Total	29035	87105

ii. Pashu Sakhi Model

Pashu Sakhi Model is a service model approach in goat intervention. SHG members having experience of goat rearing are trained and developed as cadre

called Pashu Sakhi. These Pashu Sakhis provide support to SHG members on different aspects of goat rearing like house management, health management, breed improvement and marketing.

Pashu Sakhis assist the SHG members in procurement of good quality bucks, breed improvement through insemination, feeder installment, castration, feed preparation (dana mishran), deworming, vaccination etc. Cumulatively till March 2021, a total of 1445 Pashu Sakhis have been providing services to goat rearers in 18 districts.

Table 11: The progress under Pashu Sakhi Model

Indicators	Progress Jan-March 2021	Progress till March 2021
Number of best quality bucks inducted	236	691
Number of inseminations done by inducted bucks	6864	41047
Number of farmers undertaking azolla cultivation	1837	10779
Number of machans/sheds constructed	837	11552
Number of feeders installed	8713	44739
Number of goat castrations done	12904	71242
Total quantity of dana mishran (in kg) produced	13470	107712
Number of De-worming doses given	15593	631912
Number of vaccinations done	70528	408066

iii. Goat Producer Company

BRLPS has planned to establish Goat Producer Company in four clusters viz. Seemanchal Cluster, Champaran Cluster, Shahabad Cluster and Magadh Cluster.

In Seemanchal Cluster, JEEViKA started its first Goat Producer Company on 21st December 2020. In Seemanchal Cluster total of 4000 households from 700 villages are to be covered. 1st BoD meeting was conducted on 30th Dec. 2020.

Subsequently during this quarter, 25 Master Pashu Sakhis were trained to support the Pashu Sakhis to cater to the need of households associated with Goat Producer Company. This training was conducted from 16th Jan. 2021 to 9th Feb. 2021 in 3 phases of 5 days each. Under membership drive, 1342 households enrolled in the company till March 2021.

2. Partnership support in Goat intervention

i. Aga Khan Foundation

Aga Khan Foundation (AKF) is working in partnership with JEEViKA to build capacity of Pashu Sakhis by providing them classroom training and field level training on goat rearing practices and management. The agency also provides handhold support for implementation of Pashu Sakhi Model at the field level. A ToT was conducted from 17th to 22nd February 2021 which was facilitated by AKF in which 29 Nodal Persons from 18 districts were trained.

Cumulatively, the agency has developed around 251 Pashu Sakhis supporting 43122 HHs associated with 379 Goat PGs. This intervention is being implemented in Bochaha, Mushahri, Sakra, Muraul, Motipur, Meenapur and Paroo blocks of Muzaffarpur under Mesha Project.

ii. JSLPS

JSLPS is working as a technical support agency to provide resource persons to Jamui district in providing training to the staff and community cadre. During this quarter, no drive could be organized due to prevalence of COVID-19.

3. Initiation of Goat Marketing

Marketing in goats through Goat Haats is being organized in all the districts wherein this intervention is under operation. This initiative has helped goat rearers to sell their goats on the basis of actual weight and thereby providing right price for their product. Generally, goats in wholesale markets are sold on the basis of per piece and not on the basis of actual weight. As a result, farmers incur loss due to approximate weight calculated by buyers. The basic steps followed before organizing the Goat Haats are as follows:

- Mobilization of Goat Rearers
- Survey of Goat Rearers (for analyzing the number of saleable goats)
- Finalization of sellers' list and promotion/advertisement of the Goat Haat
- Organizing the haat (Buyer-Seller Meet point)

Till March 2021, the cumulative progress in terms of business volume is Rs. 8636049 (*Eighty-six lakh thirty-six thousand and forty-nine*).

Table 12: Status on Goat PGs

Sl.	Particulars	Progress (Jan-March 2021)	Cumulative Progress till March. 2021
1	District	11	12
2	Block	25	60
3	Number of members benefitted	853	2524
4	Number of goats sold	1467	3260
5	Total Profit to Pashu Sakhis	5075	18065
6	Total Profit to PGs (in Rs)	11205	46890
7	Total business volume (in Rs)	3233278	8636049

4. Dairy Intervention

JEEViKA established *Kaushikee Mahila Milk Producer Company* (KMMPC) with the support of NDDDB for providing milk pouring facilities to SHG members in the districts of Saharsa, Supaul and Madhepura. Cumulatively till March 2021, a total of 28445 members have enrolled for 570 operational milk pooling points. 11 Bulk Milk Chilling units have been established and the Producer Company is pouring approximately 30,000 liters of milk per day.



B. Non-farm

1. Didi-ki-Rasoi

Buoyed by the success of the canteen called 'Didi-Ki-Rasoi' being run by SHG members, GoB announced to hand over all the canteens of district and blocks level government hospitals to JEEViKA didis. It is a step towards empowerment of women. In this regard, an MoU was signed between JEEViKA and State Health Society Govt. of Bihar on 21st February 2021. The Hon'ble Chief Minister, GoB was present during the occasion along with senior officials from different departments. Currently, 13 units of Didi-Ki-Rasoi are operational and around 220 SHG members are working in these units.

2. Bee Keeping intervention

During this quarter, 11 new honey-bee PGs were formed and 1285 new HHs were included in PG fold. Training was provided to 388 new PG members on bee keeping. Till March 2021, a total of 2238 members were registered on "HORTNET" portal of horticulture department. Liaisoning was done with State Horticulture Mission for bee box distribution, following which 16720 new bee boxes were provided to 1672 new members. Cumulatively till March 2021, around 150 bee PGs have been formed benefiting 4145 SHG members.

3. E-Comm "Shop.brlps.in"

JEEViKA started its online shopping website "shop.brlps.in" from June 2020 to sell products made by SHG members like honey, different types of masks, madhubani painting sarees of different range, madhubani painting stoles, cushion cover, madhubani paintings of different range, Sikki items, sikki paintings, Budhha statue, madhubani painted folders, madhubani painted kettles etc. During this quarter, business worth Rs. 1,38,433.58 was done through sales of these products.

Table 13: Sales Data from online sales

Sl.	Month	Total number of orders	Total sales amount
1	January	22	Rs. 7211.00
2	February	43	Rs. 17813.58
3	March	75	Rs. 113409.00
	Total	140	Rs. 138433.58

1. Mask Production

As schools started reopening, Education Dept submitted requisition for making cotton reusable mask for students of class 1-

5, class 6-8 and class 9-12. Total of 73,17,475 (Seventy-three lakh seventeen thousand four hundred and seventy-five) masks were supplied for class 9-12 and 1,85,32,265 (One crore eighty-five lakh thirty-two thousand two hundred and sixty-five), for class 1-8. JEEViKA SHG members made a business worth Rs. 516994800 (Rs. Fifty- one crore sixty -nine lakh ninety -four thousand eight hundred only. It has come out as profitable source of livelihood for SHG members and at the same time helping society in combatting COVID-19.

2. SVEP

Table 14 : Progress on SVEP

Sl.	Particulars	Progress
1	State	Bihar
2	Number of Blocks	12
3	SVEP overall targets for 4 years	21,481
4	SVEP enterprises formed (31st Mar 2021)	19,441
5	SVEP targets for 2020-21 (Adjusted including backlog of 19-20)	7,979
6	SVEP targets as on 31st Mar 2021	19,957
7	Total Enterprises formed (31st Mar, 2021)	19,441
8	% Achievement against targets till March 2021	97%
9	% Achievement against cumulative targets	91%

I. Grameen bazaar

A. Expanding footprints of Grameen Bazaar

During the quarter, the demand and supply aggregation model of Grameen Bazaar made steady progress to benefit its member Kirana Stores. In this quarter, 14 new Grameen Bazaar units were opened. Cumulatively, 54 Grameen Bazaar units have been opened across the project area till March 2021.

B. Grameen Bazaars progress on sales, purchase, FSF sales, member Sales and non-member sales in this quarter

During this quarter, total value of sales was worth Rs. 464 lakh and purchase worth Rs. 370 lakh.



Table 15: District-wise sales figure

Sl.	District	Total Grameen bazaars	Total sale (In Rs.)
1	Bhojpur	3	7409341
2	Gaya	4	7221513
3	Vaishali	4	6874185
4	Dharbhanga	7	4890786
5	Patna	3	45,49,700
6	Muzaffarpur	1	3861689
7	Buxar	3	3017528
8	Bhagalpur	4	2771456
9	Shiekhpora	2	1615974
10	Rohtas	2	13,85,524
11	Nalanda	4	13,25,404
12	Nawada	2	11,78,761
13	Aurangabad	1	2,99,476
Total		40	4,64,01,337

Total 16: Total sale and purchase status

Sl.	Particulars	Progress from Jan -March 2021
1	Number of districts	13
2	Number of blocks	40
3	Total sale (In Rs.)	46401337
4	Total purchase (In Rs.)	37044545
5	FSF sale (In Rs.)	18551629
6	Kirana members sales (In Rs.)	12433074
7	Other's sales (In Rs.)	15416634

C. Systemic improvement in Grameen Bazaar intervention

1. Fortnightly review of Store Managers - Starting from 15th December 2020, online review meeting for Store Manager is being undertaken on fortnightly basis for monitoring progress and resolving issues of Grameen Bazaar.
2. Geo tagging - Grameen bazaars have been geo-tagged for enabling easy access of the stores through google map.
3. Market tie-up - Market linkage with suppliers is critical for ensuring improved profitability and assortment. Tie up with Procter & Gamble and three Rice mills namely, Kakan Rice Mill, Bhojpur, Shahabad Agro Pvt. Ltd., Bhojpur, Sri Krishna Steam Rice and Oil Mill, Patna has been facilitated. The negotiation with market players has been put in place on provision of expiry replacement, quality norms, better margin, and monthly promotional scheme.
4. Process monitoring - Process monitoring study in 10 Grameen Bazaars namely Belchi, Manpur, Jagdishpur, Cherakala, Minapur, Naugchhiya, Kharik, Naraynpur, Behri, Tardih spread over 6 districts has been conducted by Academy of Management Studies, Lucknow.
5. Partnership - Non-Financial MoU was signed with Institute of Livelihood Research & Training, a BASIX promoted institution, to support 9 Grameen Bazaars in 3 districts on training & capacity building, market tie up and technology adoption.
6. Training – 5 days' residential training of Managers (Non-farm) on book-keeping & financial processes has been conducted from 23-27 February 2021.
7. Statutory compliance - Policy framework has been drawn to ensure statutory compliance (GST, Registration, FSSAI etc.) by all business entities including Grameen Bazaar.

II. NRETP

NRETP program aims to promote an ecosystem of services for supporting growth enterprises in 40 blocks spread over 12 districts.

A. One Stop Facility Centre

The progress around OSF promotion is listed below:

1. Total of 484 BDSP (Business Development Service Provider- CBO cadre under NRETP) have been selected from the blocks. Management Committee in One Stop Facility Centers has been nominated in all blocks.
2. A week-long residential training of Area Coordinators (nominated as Block Technical Coordinator-Enterprise Promotion) and Non-Farm Managers (nominated as District Technical Expert-Enterprise Promotion) has been conducted with support of NRLM.
3. Kudumbshree has been proposed to be hired as technical support agency for training & capacity building of staff and cadres for programme implementation. Request For Proposal(RFP) has been issued to Kudumbshree.
4. Draft policy for empanelment of mentor and functional expert has been prepared and shared with NRLM for feedback.

B. Cluster promotion

Four clusters, namely Handicraft cluster (Madhubani), Carpet cluster (Gaya), Jute cluster (Katihar) and Apparel cluster (Vaishali/ Muzaffarpur) have been proposed to NRLM for approval under NRETP in Bihar. Scoping study and financial feasibility for all proposed clusters were submitted to NRLM and approval received for handicraft, jute and carpet clusters.

Regarding hiring of technical support agency for assisting in handicraft cluster promotion in Bihar, short-listing of agencies from among 16 applicants has been completed and RFPs from 6 short-listed agencies have been evaluated for awarding of contract.

C. Incubation Facility

Incubation facility under NRETP has to be piloted in select few states on the basis of partner credentials submitted by the states. In response to the call out for scouting competent partners for assisting in incubation facility, around 10 institutions have been approached for their consent for partnership. Three institutions namely, IIM Kolkata, AIC Bihar Vidyapeeth and DMI have been shortlisted and their credentials have been submitted for final evaluation by NRLM.

III. Food Fortification Unit

Out of five food fortification units established in JEEViKA, currently only one in Bodhgaya, Gaya is operational. The plant supplies energy dense food, branded as 'Wheatamix' to ICDS. In this quarter, ICDS has decreased its monthly order from 20 MT to 3.5 MT citing issues pertaining to recently introduced OTP system. The decrease in order quantity has been brought to the cognizance of ICDS State Officials and positive response has been assured from them.

With the technical support from Rasi Nutri Foods, a TamilNadu based Supplementary Nutritional Food item manufacturing company, other four defunct units are planned to be restarted. Working further in this direction, Mushahari and Bochaha units in Muzaffarpur have been restarted in the month of March 2021 and operation is scheduled to begin from the first quarter of FY 2021-22.



Skill Development and Placement

1. Deen Dayal Upadhyaya Grameen Kaushalya Yojana (DDU-GKY)

DDUGKY is a flagship program of the Ministry of Rural Development (MoRD), Government of India (GoI). DDU-GKY is uniquely focused towards skill training and placement of rural youth in the age group of 15 to 35 years coming from rural poor families. As a part of the Skill India campaign, DDU-GKY is playing an instrumental role in creation of livelihood opportunities for rural youths.

JEEViKA is working as nodal agency for implementation of DDUGKY programme in the state of Bihar.

As on 31st March 2021, total of 78 active training centres were engaged to enhance skills and training of the rural youth and provide job opportunities to them. 54637 candidates received training from PIAs on different trades and 35965 got appointments in different organizations. Total of 82 Project Implementation Agencies (PIAs) are working under DDUGKY.

In FY 2020-21, a total of 3966 candidates were trained, 2885 got employed. During this quarter, 2149 candidates were trained and 1254 employed.

Table 17: Training and placements under DDUGKY

FY 2020-21	Trained	Appointed	Placed	Assessed	Certified
Cumulative till March 2021	54637	35965	23622	49702	42406
FY 2020-21 (1 st April 2020 to 31 st March 2021)	3966	2885	3072	3454	4601
1 st January 2021 to 31 st March 2021	2149	1254	901	2212	2192

2. Rural Self-Employment Training Institutes (RSETIs)

Rural Self-Employment Training Institutes (RSETIs) are dedicated institutions setup across all districts of Bihar for skill upgradation and skill training of the rural youths & managed by sponsored lead banks of the concerned Districts. JEEViKA is working as nodal agency for providing support to RSETIs in implementation of the programme. JEEViKA with the support of MoRD, GoB and the lead banks are closely working with district units of RSETIs to provide self-employment training to rural youths in almost 61 approved trades. After the completion of training, the rural youths are also extended support in loan to initiate an enterprise. District administrations are getting direct support through RSETI Training Centres for Mask preparation. A dedicated mask production centre has been setup in the RSETI to meet the demand.

Table18 : Status of training through RSETIs

Particulars	Jan. to March 2021	April to March 2021
Number of trainings conducted	303	537
Number of candidates trained	4827	14868
Total Settled	2674	4359
Settled-self funding	1951	2788
Settled- bank finance	975	1571

3. Training

I. Training Session for Manager Jobs on DDU-GKY & RSETI

The theme organised eight days residential training for the capacity building of Manager Jobs/ In charge from 18th to 25th February 2021 at Hotel Jiya Grand in Patna.

The orientation program was aimed towards enhancing the understanding of the team on different facets of skilling. The sessions focused on the complete overview of DDU GKY & RSETI project life cycle with responsibilities starting from BG (Bank Guarantee) to the entire project closure. The training focused on onboarding the PIAs and its process, mobilisation process, inspection QA and branding and also on financial procedures, timely receiving the instalments, cash flow and accounting of expenditure, assets management, cash entitlement, PPS support and criteria to support the project closure.



Further, on training centre inspection and mobilization of the candidates at the community level was also emphasized. An open session & assessment was organised to resolve queries at end of the session.

ii. Review meeting & training session for Help desk Team

One day review cum training session was organised for the capacity building of Help Desk Teams on 20th March 2021 at Biscomaun, Patna. The help desk teams were oriented on implementation of DDUGKY and RSETI programme. The purpose of review meeting was to resolve queries of Help Desk Teams. The queries were related to calls for tracking placed candidate, & common queries like complain from trainees for multiple calls, PPS support to enable to connect the trained candidates.

4. Job fair and Direct Placement

Job fair is a day-long event which provides an opportunity to the rural youth to explore potential employment opportunities. Direct placement is a platform for the youth to meet several employers at one place. Owing to covid 19 pandemic, Job fair were also organised through virtual mode.

Table 19: Status of Job Fairs and Direct Placement (2020-2021)

Particulars	Jan. to March 2021	Cumulatively (April 2020 to March 2021)
Job Fairs organized	84	128
Offered Jobs	17183	21269
Joined Jobs	4243	6388
Total YMD & CMD	717	1189



Saharsa Job Fair

DPCU Saharsa organised two-days Job Fair in Saharsa district on 8th and 9th March 2021. Two days Youth Mobilisation Drive was organized prior to the job fair on 06th and 7th March 2021 in the districts of Madhepura and Supaul.

17 Companies participated in the Job Fair in Saharsa. Out of 2732 candidates registered, a total of 648 candidates were selected for job.



Social Development

1. Food Security and Health Security interventions

a. Food Security intervention

Food Security intervention mandates to ensure nutritional food security of SHG households. The VOs procure nutritional food items like pulses, gram, oils, soya-bean, grains etc. In this quarter, in response to COVID-19 pandemic, food security fund played an important role in providing support to community members. During this quarter, around 2120 new VOs were provided Food Security Fund. Cumulatively, a total of 46225 VOs have received Food Security Fund till March 2021. In this quarter, nutritional items were procured by around 8000 VOs along with staple foodgrains. The FSF fund was quite useful as many of the migrants have returned back to their villages and were not having enough money even for food. On an average the VOs were able to procure 3 – 4 in a year to meet the food requirement of the members.

b. Health Risk Fund

Health Risk Fund is given to VOs to support the community members to meet their health-related emergency expenses. Apart from normal support to the community, Health Risk Fund played important role, especially during COVID-19 pandemic. During this quarter, total of 2027 VOs received HRF. Cumulatively till March 2021, total of 51154 VOs received HRF.

2. Solar Project

In Solar project, a solar company called “JEEVIKA Women Initiative Renewable Energy and Solution (J-WiRES) Private Limited is working. This company assembles and sells energy efficient LEAD bulb of 9 Watt with support of 25 workers as assemblers. Cumulatively till March 2021, the company has assembled around 11500 such bulbs and sold through Solar Marts. Further in this project, 49 new solar shop called S-MARTs have been started by community members. Cumulatively till March 310 S-Marts have been opened. These S-MARTs are being run by SHG members or Differently Abled persons from SHG Families. The company received small projects such as installation of 15 units of solar street light in Nalanda district and installation of 5KW solar roof top system in 3 government schools in Nalanda district.

3. Mukhyamantri Kosi Mulberry Pariyojna

The Mukhyamantri Kosi Mulberry Pariyojna is being jointly implemented by Industries Department, MGNREGA wing of RDD (Govt. of Bihar), Agriculture Department and JEEVIKA in Saharsa, Supaul, Madhepura, Purnea, Araria, Kishanganj, Katihar and Bhagalpur districts.



Other initiatives undertaken in MKMP in this quarter

1. A detailed rate chart for weaving of mulberry silk was prepared by the *Adarsh Mulberry PG*.
2. A one-day workshop was organized at Bhagalpur for selection and finalization of mulberry silk weavers. DPM bhagalpur, mulberry project staff, mulberry PG members and mulberry weavers were present in the workshop.
3. A mulberry stall was set up during the visit The Chief Minister of Bihar in Dhamdaha block of Purnea district.
4. JEEVIKA put up a stall for display of mulberry silk items in Purvanchal Saras mela organized at New Delhi. This mela was organized from 14th to 17th January 2021 in which two members of Adarsh PG participated. Fabrics worth Rs. 34,000 was sold in this mela.
5. For plantation of mulberry, a total of 918 new farmers have been identified and field preparation by farmers initiated. Order for sapling has also been placed to the vendor.
6. In the month of February 2021, two members from mulberry PG of Supaul and Purnea visited Noida Haat to showcase mulberry items and the entire mulberry value chain through stall. Fabric worth Rs. 30,700 was sold in this haat.
7. Mulberry weaving process initiated. Total mulberry yarn weighing 181.669 kg was given to the selected weavers by the mulberry PG and 35 sarees manufactured.
8. Mulberry silk stoles were sold to the DPCU Purnea, Saharsa and Araria amounting to Rs. 82,500/.

Table 20 : Progress under Mukhyamantri Kosi Mulberry Pariyojana

Sl.	Particulars	Achievement (January 2021-March 2021)	Cumulative Achievement till March 2021
1	Number of farmers undertaken mulberry plantation	75	4903
2	Number of farmers paid through MGNREGA	269	4806
3	Number of farmers benefited through irrigation facilities	0	1975
4	Number of farmers provided with rearing kit along with pump set	0	3150
5	Quantity of cocoon produced (in quintal)	0	664.85
6	Quantity of cocoon sold (in quintal)	0	664.85
7	Number of PGs formed	0	68
8	Number of Chawaki Rearing Centres initiated	0	5
9	Number of farmers received money for rearing house	328	1341

1. Education Projects

a. i-Saksham

JEEViKA, in partnership with i-Saksham, is working on a pilot project on education in two blocks each in Munger and Jamui districts. The objective of this programme is to bridge the shortage of trained teachers and provide quality education to the children from marginalized section of the society. Key activities undertaken during the quarter are as mentioned below:

- 23 Edu-leaders were provided training on role of leader and leadership qualities.
- With an objective to bridge a relationship between Edu-leaders and make them aware of the PRI members in their panchayat, Edu-leaders met with respective PRI members in their villages. They also tried to understand the role of PRI members and vision for their villages. The Edu-leaders also tried to understand the resources available in their village, their need and usage.
- Edu-leaders celebrated Republic Day with the students.
- The Edu-leaders were also oriented on importance of communication.
- The Edu-leaders were oriented on an online application – “Duolingo app.”, which would help them in learning English.
- They were also oriented on “Ticklink app.”, which would provide them a weekly session plan for classroom.
- Edu-leader were engaged with students of different grades and took session on craft. The students were facilitated to explore different kinds of waste materials available around and also make craft items from them.
- Off-line classes of the students (beginner) started in this quarter and students were taught on the topics of Matra in Hindi, Alphabets and Akshar Gyan.

b. Turn The Bus' Digital Classroom

JEEViKA and Turn the Bus started a pilot intervention to educate underserved students of the state. The intervention focuses on providing curricular education to students studying Arts subject from Bihar Secondary Education Board through online platform. This initiative had been scaled up in all the districts in previous quarter. Around 1300 students (boys and girls) of class 12 (Arts subject) were mobilized and 600 enrolled in Whatsapp group. Progress made in this quarter is as follows:

- 1300 students (boys and girls) have been mobilized and 600 students enrolled in class 12 BSEB (Arts) Whatsapp.
- Weekly online classes have been started under this initiative.
- To increase engagement of students in interactive way of study through videos and quizzes were conducted. Students were awarded – “Student of the Month Awards” based on the performance of the students' quizzes.
- TTB application has been finalized and the first round of orientation of Manager Social Development has been completed.

Pratham Education Foundation

Pratham Education Foundation is an innovative learning organization created to improve the quality of education in India. Primarily, Pratham focuses on high-quality, low-cost, and replicable interventions to address gaps in the education system. JEEViKA, in partnership with Pratham is implementing this project in 5 districts of Bihar i.e. Supaul, Gaya, Purnea, Nalanda and West Champaran. Pratham's Digital content caters to the age group 3 to 18+. It includes:

- For early years (pre-primary and std. 1-2), Pratham has a repository of educational games, rhymes, stories, activities for children and videos for mothers.
- For older age groups, there is a collection of videos on Science, English and Maths topics.

- Pratham has also videos on art, music, theatre, health and many other co-curricular activities.

Table 21: Student inclusion status in the 10 intervention blocks

Blocks Name	Smart-phone users			Feature-phone users	
	Number of WhatsApp Users	Number of Beneficiaries (Children)	Number of WhatsApp Feedback	Number of SMS Users	Number of Beneficiaries (Children)
Kishanpur	543	1,414	269	571	883
Pratapganj	134	134	49	267	254
Raghopur	2,101	2,101	800	520	533
Krityanand Nagar	1,306	2,863	724	2,005	3,803
Dhamdaha	1,390	1,343	335	1,684	1,741
Nagarnausa	592	955	567	623	961
Silao	2,186	2,360	380	313	178
Rajgir	1,437	2,063	747	1,836	2,184
Bodhgaya	452	561	334	530	635
Maanpur	50	159	43	62	162
Total	10,191	13,953	4,248	8,411	11,334

Gender Main streaming

Currently, the intervention on gender main streaming is going on in 18 districts of Bihar. The key method used for addressing gender issues is participatory in nature wherein gender sensitive workshops are held with, both women collectives/institutions and project staff. Some of the activities undertaken in this quarter are as mentioned below:

- 750 JEEViKA staff across Districts, Blocks and State were sensitized on Gender Concepts by the NRLM team
- Social Action Committee members training initiated in model CLFs of Muzaffarpur, Samastipur and Sitamardhi districts.
- 50 case studies were prepared and shared with JEEViKA.

Table 22: Progress under Gender Sensitive activities

Sl.	Thematic areas	Ach. till March 2021
1	Gender Point Person/Nodal Person identified	781
2	Number of Districts initiated Gender initiatives	19
3	Number of Blocks wherein Gender Activities initiated	207
4	Number of CLFs wherein Gender activities have been initiated	87
5	Number Gender Resource Persons identified	285
6	Number of CLFs initiated activities related to Violence Against Women	4
7	Number of VOs introduced Gender agendas	144
8	Number of SHG meetings on Gender awareness conducted	1495



Health, Nutrition and Sanitation

The Health and Nutrition strategy is centred on empowering women to bring about a change in practices related to health and nutrition at household as well as community level. The approach focuses on the implementation of a comprehensive Behaviour Change Communication (BCC) strategy along with strategic interventions to build linkages with existing government-led nutrition programs and JEEViKA's income support efforts, specifically promotion of Nutri gardens and livestock for better dietary diversity.

JEEViKA is making efforts to sensitize the community members on health, nutrition and sanitation aspects, since health is directly linked with our nutrition habits and healthy diet throughout our life promotes healthy pregnancy outcomes, supports normal growth, development and ageing, helps maintain a healthy body weight and reduce the risk of chronic diseases leading to overall health and well-being.

1. Family Diet Diversity Campaign

Family Diet Diversity Campaign (FDDC) was conducted during this quarter with an objective to sensitize SHG members on issues of malnutrition in newly born besides female in the 15-49 years of age. Various activities, like line listing of target households (Pregnant woman/ Lactating women/ Children in the age-group 0-6 months and 6-23 months) were done. CM/CNRP and Health Sub-committee members also met with the critical households identified for creating awareness and to provide required support through home visits.

Food demonstration campaigns were organized at VO levels for promotion of dietary diversity in children between 6-23 months besides pregnant and lactating mothers. Till March 2021, food demonstration campaigns were conducted in 62,171 VOs. These campaigns also raised

awareness on exclusive breast feeding for children below 6 months and complementary feeding in children in the age group from 6 to 23 months to avoid stunting, wasting and underweight in children. Besides, promotion of nutri-gardens and awareness on hand washing were also important part of the FDDC,2020 campaign.

Table 23: Status on FDDC till March 2021

Details	Total	Participated
District	38	38
Block	534	534
CLF	1139	1,112
VO	63,691	62,171
Target HH	12,47,112	12,16,667
Number of pregnant women visited (1 to 9-month pregnant women)	3,56,112	
Number of children (0 to 6 moths) visited	2,24,431	
Number of children (7 to 23 months child) visited	6,36,124	

2. Behaviour Change Communication (BCC)

One of the critical strategies for integration of Health, Nutrition and Sanitation behaviors in the community is achieved through Behavior Change Communication (BCC) activities. The key BCC strategies include BCC module roll-out, campaigns, Health Sub Committee strengthening, home visits to critical households identified and establishment of nutri-gardens etc. The emphasis was on providing Modular trainings 1,2,4 and 5 among the SHGs.

Two batches of Training of Trainers (TOTs) were organized for staff (AC/CC) and HNS-MRPs on Module-1 in which 51 staff and cadres participated. A total of 261 HN-MRPs were trained on M1, M2 and M5 whereas 303 CNRPs and 4281 CMs were trained on Module-1.

Table 24: Progress on BCC Modular Training

Sl.	Modules	Total number of SHGs provided training till March 2020	Total number of SHGs provided training till March 2021	Progress (Jan.- March 2021)	Total number of CMs trained on Module till March 2021
Module -1					
1	Session-1(linking HNS with Livelihoods)	4,58,874	6,16,857	1,57,983	56,580
2	Session-2 (Breast-feeding)	4,41,560	5,78,718	1,37,158	
3	Session-3 (Complementary feeding)	4,32,797	5,28,015	95,218	
4	Session-4 (Maternal diet diversity)	4,25,975	5,13,720	87,745	
Module -2					
5	Session-5 (Nutri-Garden)	69,903	2,21,491	1,51,588	26,432
6	Session-6 (Identification and Management of diseases)	54,310	1,81,478	1,27,168	
7	Session-7 (Disease Prevention among infants)	42,982	1,44,478	1,01,496	
Module -4					
8	Session 12 (Sanitation BCC [Part 1])	3,62,306	4,46,230	83,924	36,311
9	Session 13 (Sanitation BCC [Part 2])	3,56,071	4,39,091	83,020	
10	Session 14 (Sanitation BCC [Institution Building])	365594	4,48,914	83,320	
11	Session 15 (Sanitation BCC [Toilet Technology])	3,49,448	4,33,382	83,934	
Module -5					
13	Session-16 (Preventive measures of COVID-19)	4,20,396	8,92,837	4,72,441	71,303
14	Session-17 (Improving Immunity during COVID-19)	2,58,881	8, 73, 590	6,14,709	

3. Sanitation

All 37 intensive blocks have been declared ODF and also verified as first level verification in SBM-G IMIS and more than 7 lakh toilets have been constructed in these blocks. Total amount of Rs. 620.31 Crore has been digitally disbursed to 5,16,925 HHs as encouragement amount for toilet construction in 37 JEEViKA intensive blocks. Geo-tagging and payment process in these blocks are ongoing.

Table 25: Progress report on sanitation work in 37 intensive blocks

Sl.	Particulars	Jan. to March 2021	Progress till March, 21
1	Number of IHHLs constructed	2,365	7,09,328
2	Number of IHHLs Geo tagged	8,584	6,48,302
3	Number of beneficiaries paid against IHHL construction	12,181	5,16,925

4. Swabhimaan Project

Swabhimaan project works with the adolescent girls between 10 -19 years of age, lactating women and children under two years of age. Total of 4151 adolescent girls have been catered by Swabhimaan project during the pandemic period. Followings are some of the activities undertaken in this quarter:

I. Awareness on Entitlements and RCH (Reproductive and Child Health)

Two camps on RCH were organized in each of the blocks in which pregnant, lactating and adolescent girls participated. In this camp, instructions and guidance were give on prenatal and post-natal care. The participants were examined for covid test, BP level and MUAC test. Sanitary pads were distributed among adolescent and newly married girls. These health camps were organized in collaboration with the local units of the health department of Kasba and Jalalgarh blocks in Purnia districts undertaken in SWABHIMAAN Project.

ii. Integrated Micro Planning (IMP) in scale up clusters: IMP was done in scale up clusters of kasba and Jalalpur blocks. This IMP was a three-days event conducted in all the VOs by Swabhiman Supervisors (CNRP, MRP).

iii. Meeting with newly-wed: Camps were organized in intervention clusters to discuss on the topics of family planning. A family planning kit was given to all participants.

iv. Nutrition Sensitive Integrated Farming System (NSIFS): A new NSIFS module was developed and two NSIFS modules were renewed.

- NSIFS initiatives focussed on increasing the quality nutrient intakes at small and marginal households by encouraging rearing of animals, birds and kitchen gardens and establishing a resource flow relationship, such that waste from one source works as feed for the other system.
- It helps to enhance diet diversity at home.

v. Food demonstration by Poshan Sakhi (PS) for ingredients: In every VO, food demonstration camp was organized by PS in order to arouse awareness of targeted groups on family dietary diversity and complimentary feeding.

5. Awareness regarding COVID-19

Kishori Sakhis, Poshan Sakhis and supervisors mostly made home visits during covid and demonstrated proper steps of hand washing in the community, wearing masks and maintaining social/ physical distancing while going out from the house.

6. Nutritional Garden

Altogether, 145 Nutritional gardens were developed for the at-risk category girls and they were distributed with seed kits for the garden. The seeds basically included green and leafy vegetables.

7. Campaigns and rallies

Adolescent girls were involved in awareness rallies organized at VO levels for the community by administering key messages linked to the importance of Infant and Young Child Feeding (IYCF) practices, promoting the importance of nutrition among communities through placards with messages on the importance of food and dietary diversity and daily intake of at least five in their diets out of ten food groups. The event was organized in all the 74 VOs in Kasba and 77 VOs in Jalalgarh.



8. National Resource Organisation

As an NRO, JEEViKA is facilitating some of other SRLMs in documentation, training and capacity building, study, research, monitoring and CRP-drives. Demonstration sites have also been developed in 5 districts for exposure and learning purpose. During this quarter, a workshop was organized and one-to-one interaction was done for preparation of operational strategy of SRLMs of Sikkim, Mizoram, Tripura, Arunachal Pradesh, Uttarakhand, Himachal Pradesh and Madhya Pradesh. Module operational strategy has been developed. 3 teams from JEEViKA visited Sikkim, Himachal Pradesh and Uttarakhand and conducted need assessment survey and field visits to know the actual condition of FNHW activities.

Policy for selection of FNHW external- CRPs, trainer CRPs and Community-PRPs was approved. In the first phase, selection process of FNHW CRPs was done in 6 districts. Total of 261 E-CRPs and 52 C-PRPs were identified in 6 districts of which 52 E-CRP and 13 C-PRPs were finally selected.



Lohiya Swachh Bihar Abhiyan

Lohiya Swachh Bihar Abhiyan (LSBA) is a mission mode programme comprising of the centrally sponsored SBM-(G) and state-sponsored Lohiya Swachhta Yojna (LSY) for ensuring universal sanitation coverage in Bihar. LSY is a fully State funded initiative which intends to cover households not factored under SBM-(G).

1. ODF-S activities

After achieving ODF status in Bihar, the theme is working on ODF-S (sustainability) activities. Solid and Liquid Resource Management (SLRM) is one of the key components that can help to attain improved general quality of life in rural areas of Bihar. To maintain ODF status of the villages and the Panchayats, the State Government is ensuring regular toilet usage, safe hygiene practices and cleanliness at household level by effective operation and maintenance of WASH assets at households, institutions and community levels for continued functionality and usage.

Theme is also focusing on other ODF Plus interventions like wastewater management, menstrual hygiene management, constantly emphasizing on sustained behavior change practices etc. Districts, depending upon their capacities and community response, are taking up ODF-S activities in their districts.

Table 26: IHHL status till 31st March 2021

Parameter	Progress (Jan. - March 2021)	Cumulative
IHHL Construction	0.38 Lakh	1.29 Cr (SBM-G, LOB & NOLB)
IHHL Coverage	100%	100%
IHHL Payment	227112	8546769
Geo-Tagging	1.13%	85.31%
Number of villages declared ODF Declaration	100%	38691
Number of villages verified as ODF	1231	38548

2. NEW INITIATIVES UNDER TAKEN

I. SBM Academy

Taking forward the extraordinary success, Phase II of the **SBM (G)** had been launched early this year, which focuses on ODF sustainability and Solid & Liquid Waste Management (SLWM). The **SBM Academy** has designed a very simple phone-based course for village volunteers (Swachhagrahis). It consists of four chapters, each with four audio lessons and a multiple-choice quiz at the end of the chapter. The content

of SBM Academy is in Hindi and the users are expected to dial a toll-free number (18001800404) and complete listening to the entire content in their mobile phones.



II. ODF-Plus Baseline Survey

The Ministry of Drinking Water and Sanitation emphasized on the need of conducting a survey throughout the width of all states to gauge the assets generated during the implementation of Swachh Bharat Mission. In Bihar, ODF Sustainability Survey was conducted to assess the community assets, to devise careful planning and implementation of Solid Liquid Resource Management in 38691 villages across 38 districts. The survey was conducted through an ODF-S application with meticulous planning, training of enumerators, orientation at state, district, block and panchayat levels and concurrent monitoring. The mighty task was achieved through engagement of more than 5397 enumerators across 38 districts and the survey data was revalidated and tracked through global positioning system. With strenuous joint efforts of the team, total of 37123 revenue villages were covered till March 2021.

3. CAPACITY BUILDING

- i. All district teams were virtually trained on SBM Academy Mobile Application. A toll number was shared with the district teams for its circulation among Block and Panchayat level Swachhagrahis.
- ii. Capacity building of teams on ODF-Plus Baseline assessment survey and resolution of issues related to data uploading was also undertaken.

4. Community Toilet

In villages/GPs where there is non-availability of land in families/households, especially in Mahadalit Tolas/poor families, community toilets can cover the sanitation needs. LSBA has already prepared a model with specification to construct two community toilets in each GP so that districts can construct community toilets in all such habitations where availability of land is an issue. The theme facilitated the construction of such toilets.

Table 27: Progress on CSC construction

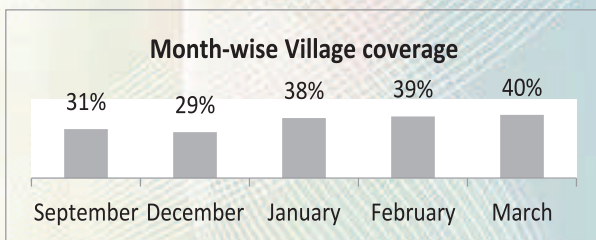
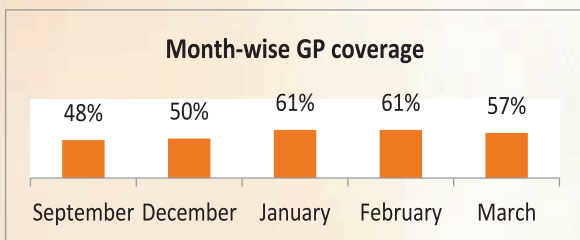
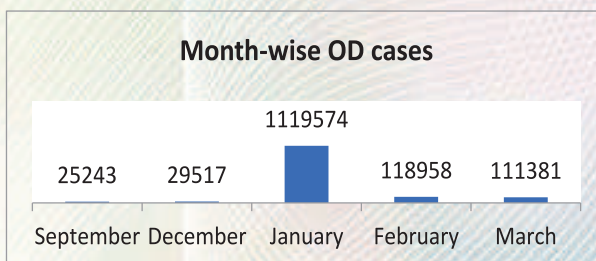
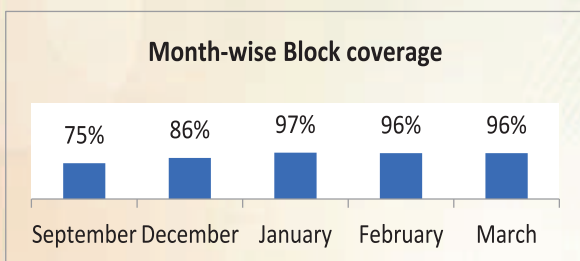
Sl.	Particulars	Progress till March 2021
1	Total CSC target for FY 2020-21	16500
2	CSC Under Construction	3944
3	CSC Completed	6769
	Total	10713

5. IEC Activities

I. Swachh Gaon-Hamara Gaurav' campaign

The behavior change campaign 'Swachh Gaon-Hamara Gaurav' aimed at sustaining the ODF status marched ahead in this year with full vigor. Key achievements made during the campaign are as follows:

- Swachhagrahis triggered approximately 14 Lakh persons between September 2020 to March 2021 under the campaign.
- Nigrani Samitis have been re-activated for monitoring the ODF status in the villages.
- Massive awareness generation as reflected in jump in IHHL construction, Geo-tagging and payments.
- Sustain the ODF behavior of the communities.



Communities were mobilized on ODF through creative engagement by 'Swachhta Samwad', 'Ratri/Evening Chaupal' etc.

II. Special drive for bottom 315 Gram Panchayats of the state

Communities were mobilized through Nukkad Natak and Swachhta Rath in the bottom 315 Gram Panchayats of the state from 8th March 2021. The drive is to continue till 14th April 2021. These Gram Panchayats, selected on different parameters of ODF are spread across eight districts namely Madhubani, Gaya, Banka, East Champaran, Supaul, Darbhanga, Muzaffarpur and Sitamarhi. Three shows per day of each Nukkad Natak and Swachhta Rath equipped with audio-visual media were carried out during the period.



III. Special IEC drive in Madhubani

To promote community awareness in the district of Madhubani, a week-long special IEC drive was carried out in the selected 15 Gram Panchayats during the first week of February 2021.

Notable feature during the drive was 'Har Ghar Dastak', in which Swachhagrahis went from door to door to orient the masses. Communities were also triggered through CLTS activities. These 15 Gram Panchayats were spread across 5 blocks of the district namely Madhepur, Laukaha, Pandaul, Rajnagar and Benipatti.

IV. SLWM Flipcharts

To orient the masses on the management of solid and liquid waste management, two volumes of the Flip Charts were printed to be distributed across the Gram Panchayats. These shall be used by the master trainers for capacity building of the communities.



6. ODF Plus: Solid Liquid Waste Management activities

Lohiya Swacch Bihar Abhiyan (LSBA) has initiated interventions for

supporting the districts/blocks in the planning and implementation of solid and liquid waste management (SLWM) activities.

Continuing with the ODF+ activities initiated in the fourth quarter, LSBA provided virtual trainings to all Sanitation Supervisors, Block Coordinators & District Coordinators on Sanitation & implementation of SLWM project at Gram Panchayat.



Following are the activities that have been completed in the 4th Quarter of FY 2020-21:

- i. Refresher training to district teams including DC-SLWM and Sanitation Supervisor on the preparation of New SLWM Action Plan.
- ii. Orientation to PRI members Gram Panchayat Implementation Unit for construction of Waste Processing Unit in implemented Gram Panchayats.
- iii. Monitoring and review meetings on-site with DC-SLWM, BC, and Sanitation Supervisors on SLWM ongoing activity.
- iv. Online orientation to new DC-SLWM and block coordinators, conducted by technical partner-UNICEF on SLWM.
- v. Field visit in implemented Gram Panchayats for monitoring and technical support.
- vi. A campaign was designed to sell the collected recyclable special plastic waste collected at the GP level.
- vii. A special drive was also initiated to pilot Nali cleaning in selected Gram Panchayats under SLWM activities.
- viii. Weekly MIS was also shared by all 36 Gram Panchayats where SLWM activities are ongoing.
- ix. Baseline survey conducted to assess assets available under the solid and Liquid Waste management in Villages.



Satat Jeevikoparjan Yojana

JEEVIKA has been implementing Satat Jeevikoparjan Yojana, an ambitious project envisaged by the Government of Bihar for the upliftment of ultra-poor households through sustainable livelihood interventions, micro interventions and collective action of SHGs/VOs.

Coverage

- 38 Districts
- 434 Blocks
- 5573 Panchayats
- 18793 Villages

Village Organization

- 41234 VO's

Endorsed HH

- 1,17,292 Endorsed HH
- 22571 Toddy Tappers
- 78130 SC/ST

1. Identification of Ultra-poor HHs

After completion of identification and endorsement of one lakh ultra-poor households, the government of Bihar decided to scale up this programme through inclusion of eligible households across all 534 blocks of the state. The programme was scaled up in 128 more blocks in this quarter bringing the number of blocks to 434 till March 2021. Endorsement drives were conducted in the month of February and March 2021

and 15,781 new HHs were endorsed taking the total number of endorsed households to 1,17,292 till March 2021. One drive has been planned in the coming quarter to cover the targeted Toddy Tappers/country liquor HHs and SC/SCT HHs and simultaneously universalize the programme to all 534 blocks.

2. Training of UPHHs on Confidence Building & Enterprise Development

Two types of training are being imparted to build the confidence level & enterprise skill of the target HHs.

i. Training of identified HHs on Confidence Building

The confidence building (CB) training is being provided to the identified HHs by Master Resource Persons during HH visits and group meetings before micro - planning. The training is essential for encouraging and motivating UPHHs and to support them in selection of feasible livelihood generating activities. This training was provided to 8751 HHs in this quarter and

cumulatively till March 2021, a total to 94809 HHs have been trained on Confidence Building.

ii. Training of identified HHs on Confidence Building and Enterprise Development

Confidence building and enterprise development (CB&ED) training is also being provided to ultra-poor households to equip them with basic enterprise development & risk management skills and further support the UPHHs in establishment of enterprise. A total number of 236 ACs/CCs/LHSs have already been identified from different districts and with them a resource pool has been developed to conduct CB&ED training at District and Block levels. A dedicated pool of 1894 CRPs have been developed to provide 3-day non-residential training to the UPHHs. For easy delivery of CB&ED training to ultra-poor households, the CRPs are provided with two flipcharts on Confidence Building and Enterprise Development for better understanding of UPHHs.

Table 28: UPHH Households Training Status

Sl.	Training Type	Progress (January - March 2021)	Cumulative Progress till March 2021
1	Confidence Building (CB)	8,751	94,809
2	Confidence Building Enterprise Development (CBED)	18,881	71,006
3	CBED Refresher	972	4363

3. Livelihood Financing Status

i. Special Investment Fund (SIF)

The SIF fulfils the initial capitalization needs and basic requirements of ultra-poor HHs. The SIF is a one-time grant of Rs. 10,000 which is transferred to the account of endorsed household by VO through cheque. SIF was provided to 3920 households in this quarter and cumulatively till March 2021, a total 71,271 households have received SIF.

ii. Livelihood Investment Fund (LIF)

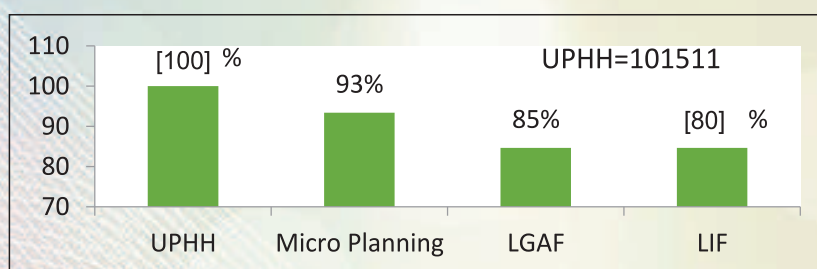
The project provides Livelihood Investment Fund amounting between Rs. 60,000 to 1 lakh in 3-4 tranches to the targeted households for asset creation. The Master Resource Person completes the participatory livelihoods micro planning process of the endorsed ultra-poor households. Based on the micro-plans approved by VOs for each beneficiary, VO procurement committee along with MRP and the ultra-poor household, procures the asset through community procurement process. Around 67.6% of the households have selected Micro-Enterprise, 32% Livestock (Goat rearing, Poultry, and Dairy) and 0.4% Agriculture as sources of livelihood under SJY.

First tranche of Livelihood Investment Fund (LIF- I) has been transferred to 10,315 households in this quarter and cumulatively till March 2021, a total 85,930 households have received LIF.

iii. Livelihood Gap Assistance Fund (LGAF)

The Livelihood Gap Assistance Fund is the consumption support fund which is provided to each endorsed household to fulfil its consumption need until the livelihood activity undertaken by the HH starts earning a regular income. MRPs help the households in opening of savings bank account and transfer of LGAF through VOs. LGAF is provided to the HHs for initial 7 months (*Rs. 1000 per month*) only. In this quarter, 4706 ultra-poor households were provided LGAF from the respective VOs and cumulatively till March 2021, a total 85,930 households received LGAF.

Livelihood financing status of Endorsed UPHHs



4. Capacity Building of MRPs under SJY

In order to provide continuous support to the households, Master Resource Persons (MRPs) have been deployed for every 30-35 households. The MRPs provide handhold support to ultra-poor households, help in transfer of productive assets and ensure last mile delivery of different components of the program.

In this quarter, 319 new MRPs were selected and cumulatively till March 2021, total of 3121 MRPs have been selected across 306 blocks. In this quarter, focus was to fill the gap of M3 training which was completed in 67 different batches at the district levels.

Process for selection of new MRPs has been undertaken in 128 new blocks which have been taken up for the programme during the quarter.

Table 29: MRP Training Status

Sl.	Modular Training	Progress (Jan. to March 2021)	Cumulative Progress till March 2021
1	Module-1 (Induction & Enterprise Selection)	105	2845
2	Module-2 (Enterprise Development and SJY Books of Records)	333	2259
3	Module-3 (Operation Management Course)	1120	1828

5. Capacity Building of staff under SJY

- A *Capacity Building Workshop on Ultra Poor Graduation Approach* was organised at Nalanda for knowledge sharing and increasing understanding on graduation model amongst the partner agencies Bandhan Konnagar, J-PAL and JEEViKA. Discussions on different topics were conducted to improvise strategies on roles of implementation teams in strengthening of VOs & CLFs, MRP Quality Development, Enterprise Development & Livelihood Diversification for households, achievement of graduation indicators, identification of field level best practices & innovation and identification of implementation challenges and their solutions. Certificates of appreciation were provided to the best implementing district teams by CEO-Jeevika, CEO- Bandhan Konnagar and Research Manager-J-PAL South Asia on different activities under SJY.
- PCI team oriented the participants on importance of 'Health and Nutrition interventions for SJY households' during the workshop.
- Newly joined BPMs/ACs/CCs/LHSs in different districts were trained on SJY implementation.

6. Convergence

1. In collaboration with CARE India, a pilot on HNS aspect for SJY beneficiaries was initiated in Gaya, Nalanda, Muzaffarpur and Samastipur districts. An assessment on health and nutrition status of '*children in the age group of 6-9 months*' was done in Gaya district for targeted HHs. Based on the findings of the assessment, the intervention will be piloted in any two districts and later on scaled up.
2. Skill upgradation of youths associated with SJY targeted HHs is also being done. A pilot for mapping of such youths associated with targeted HHs was done in Katihar, Purnea, Kishanganj, Nawada and Madhepura districts. Skill development training and placement facility would be provided to mapped youths under RSETI programme. In this quarter, 21 participants from Katihar were identified and provided 6 days residential training and were given certificate on shopkeeping skills.
3. Under SJY, goats of 30% SJY HHs, which have undertaken goat rearing as livelihood option, were vaccinated of PPR.

Design and Development of New Modules in MIS

- i. To monitor the field visit of the MRPs, a new module "MRP ACTIVITY REPORT" has been developed. Pilot of this module was completed in this quarter with 400 MRPs across the districts. Further, these MRPs updated the MRP activity report.



It has been decided that from March 2021, monthly honorarium payment

(including variables payment) of SJY MRPs would be done on the basis of MRP activity report being filled on SJY Mobile application- "Field Reporter Pro". The BPMs will ensure 100% households visit by SJY MRPs (as per MRP daily roster) and punching of daily activity report through Mobile application, so that timely honorarium payment of MRPs could be ensured.

- ii. A HH feedback collection module was developed and rolled out to collect the feedback of the HHs regarding the effectiveness and satisfaction percentage with the SJY programme. The data collection was done by technical support team of Bandhan Konnagar.
- iii. MIS module on Convergence & Graduation Indicator Tracking has been developed. Household level data collection would start from May 2021.



Resource Cell

1. Initiatives of BRLPS as NRO under FNHW

I. Consent received for FNHW intervention from different SRLMs

NRLM has recognized BRLPS as NRO for implementing FNHW interventions to support other SRLMs. In this regard, some of the SRLMs like Meghalaya, Mizoram, Manipur, Uttarakhand and Arunachal Pradesh showed interest and sent consent for undertaking FNHW interventions in their SRLMs.

II. Screening of CRPs & C-PRPs for FNHW roll-out

The Screening of Community Resource Persons (CRPs) and Community PRPs was completed in Muzaffarpur & Nalanda districts to support and roll-out the FNHW activities for the concerned SRLMs.

III. Hiring of Consultant for FNHW Intervention

Under FNHW intervention, process for hiring of consultant has been initiated, first level of screening of candidates has been finalized. The interview for final selection would be conducted during the next quarter.

IV. Conducted ToT under FNHW for Meghalaya SRLM staff

Under FNHW, two project staff from BRLPS Health & Nutrition team were deployed at Meghalaya SRLM for conducting five days ToT on FNHW modules. The training was part of the FNHW strategy planned mutually between both the SRLM.

2. Exposure and immersion activities

I. Exposure visits of Water Aid team

A team of 15 people from Water Aid visited BRLPS. The exposure visit was conducted in Sahdei Buzurg block of Vaishali district on 18th and 19th of March 2021 with a purpose to get an

understanding of non- farm activities undertaken in the project. They got an exposure on genesis and functioning of Rural Retail Shops, packaging and branding of spices and agarbatti. The team also visited mask production center and was impressed with the progress of the intervention.



II. Immersion Program of Central University of South Bihar Students

The Central university of South Bihar had requested for immersion of 27, second year students of M.A.(Development Studies). An immersion programme was conducted for the participants from 24th to 26th March 2021 in Bodhgaya and Dobhi blocks of Gaya district. The immersion program gave an overall orientation about Jeevika and initiatives of women empowerment through CBOs, livelihood promotion activities etc.



Project Management

A. KNOWLEDGE MANAGEMENT AND COMMUNICATION

During this quarter, the theme three Newsletters, community Newsletter and quarterly magazine. Work of JEEViKA Help Desk Centre got streamlined and calls related to themes of Job, Social Development, Insurance, Alternate Banking etc were made and received. The supported in organizing different events like republic day across the state, Bihar Diwas, visits by delegates, etc during the quarter.

1. Project Intervention

1. JEEViKA's Help Desk Centre

JEEViKA set up its call centers which went live on 17th September 2020 after a successful trial phase. Features of the Call Center are:

- JEEViKA help desk is set up by BRLPs as a one-stop information/facilitation center for the community and stakeholders alike, who have queries regarding services/schemes being implemented.
- It has two-way feature up to a maximum of 8 calls (inbound and outbound) at a time, managed by an IVR system with integration to ERP.
- Currently, the helpdesk is facilitating Jobs, Social Development, Insurance, and Alternate Banking, redressal of all community grievances through toll-free number 1800-572-119. The toll-free number is available from 9:30 AM to 7:30 PM on all working days.
- Community Grievance Management and Redressal Mechanism (CGMRM) is being implemented through a web-based information management application for online registration of queries of community with 7 call center executives and one technical supervisor for its management. This system has the feature to send auto-generated SMS to aggrieved parties.

Related theme	Successful Outbound Call	Successful inbound Call
Skills/Jobs	5637	1546
Social Development	2129	1227
Insurance & Alternate Banking	1259	263
Others	572	97

2. JEEViKA Mobile Vaani

JEEViKA Mobile Vaani (MV) is a mobile-based voice media/information platform for SHG members whereby SHG members listen to the content and also create their content through an Interactive Voice Response System (IVRS). JEEViKA Mobile Vaani has been envisioned as a sustainable, technology-based solution that addresses the problem of last-mile information distribution in the rural and urban population. The voice-based nature of the system helps jump illiteracy barriers without the need for the users to own smart phones or an internet connection – a simple voice call is all that it takes to access the system. JEEViKA Mobile Vaani program provides an IVRS platform for community engagement on Health, Nutrition, and Sanitation (HNS) and other priority issues such as AES, the realization of social entitlements, child marriage, and dowry, etc. Currently, this project is being implemented in 15 Blocks of Nalanda and 5 Blocks of Muzaffarpur under a tripartite agreement (MoC) among JEEViKA, Onion Deo (gram vaani), and PCI. During this quarter, messages related to Maternity Diet Diversity, Complementary Feeding, Health and nutrition care, and Family planning were aired. In this quarter, a total of 199831 callers were provided orientation.

Five scripts on AES have been developed. Total 24 Batches of CMs were trained on Mobile Vaani Intervention and its utilization.

Table 31: Details of calls received at Call Centers

Month	Unique Callers			Calls			Minutes Heard		
	Muzaffarpur	Nalanda	Covid-19	Muzaffarpur	Nalanda	Covid-19	Muzaffarpur	Nalanda	Covid-19
Jan'21	50430	56872	65533	168309	170018	111943	428426	536813	291088
Feb'21	41176	44356	64569	126020	121397	135399	339516	371976	292356
Mar'21	41285	43301	59226	117759	120685	123348	302673	369801	260717
	56936	67104	75791	412088	412100	370690	1070615	1278590	844161

3. Competency enhancement Program

- **Capacity Building Residential Training on planning and creation of content for IVR-** JEEViKA has now entered into the new era of dissemination of messages among SHG members through Interactive Voice Response System (IVRS) through JEEViKA Mobile Vaani intervention in Muzaffarpur and Nalanda districts. A three days residential training on planning and creation of content for the IVR platform was concluded at Muzaffarpur from 28th to 30th January 2021. The training was organized to equip the staff on developing script, content strategy, formats to Interactive Voice Response System (IVRs) communication under the “JEEViKA Mobile Vaani” intervention. They were also trained on how to plan and design campaigns on IVR through creative contents like drama series, stories and conversation etc. and their usage through Studio Generated Contents, User Generated Contents (UGCs) for different thematic intervention related messaging. Total number of 12 participants comprising of Manager Communication, Manager HNS and YPs participated in the training.
- **Training on CGMRM to CLF Manger-YP** - Two-day residential training on community grievance management and redressal mechanism was conducted on 28th and 29th of January 2021 for the Young professionals working as CLF Managers. Total of 35 YPs were trained on the efficient roll-out of the CGMRM policy at the CLF level. They were also trained on CGMRM web portal mechanisms.
- **Training of newly joined YPs on different themes** - A 5-day residential training was organized for the newly joined YPs in February 2021. The training was scheduled from 8th

February to 13th February 2021, wherein a total of 25 YPs were imparted training on the various themes of Jeevika. They were also given required knowledge on the finance, procurement and administration parts as they had been posted as Block Project Managers in different blocks.

- **Orientation on CGMRM at CLF level**

Community Grievance Redressal Mechanism is a platform to address the grievances of CBO members in an accountable and transparent way. The DPCU & BPIU level GRO, GRC, GRFC have already been trained. Communication Managers are facilitating and providing training/orientation to CLFs, GROs and GRCs of CLF. CLFs are being oriented upon the roles, responsibilities, and functions of GROs and GRCs. Over 140 CLFs with more than two years of age have been trained. In these CLFs, as per policy, GROs and GRCs have been formed for further redressal of grievances. Pamphlets have been distributed among CLFs. Now, SHG members can register grievances over toll-free number 1800-572-1192.

4. Events

Republic Day Tableau participation

On the eve of National Republic Day, JEEViKA displayed the theme JEEViKA Didi as Corona Warriors in its tableau at the state level. The tableau portrayed Jeevika's contribution towards the fight against Covid-19 Pandemic with the activities like mask production, bank transactions by Bank Sakhis, operation of Didi-Ki-Rasoi and Gramin Bazar, etc. JEEViKA bagged the third prize at the state level.

At the same time, many districts also participated in tableau presentations at the concerned district levels.

International women's day celebration

JEEViKA observed at various levels the global event, 'International Women's Day' and showcased all the focal points where women are playing active role. JEEViKA in scale participated in the celebrations at clusters and block-levels across the state through its outreach. The blocks and districts observed the event at their levels and organized activities like felicitation ceremonies for awards and accolades, interactive sessions, awareness drives, rallies and Vaccination against COVID -19.



Bihar Diwas Celebration “Hon'ble Chief Minister Shree Nithish Kumar Sandesh Patra”-

Keeping in mind the covid-19 pandemic Jeevika celebrated Bihar Diwas differently. On this occasion, “Sandesh Patra” of Hon'ble Chief Minister to JEEViKA Didis was circulated and read out in the meetings of SHGs/VOs/CLFs across Bihar. Special meetings were called at the CBO levels. Through Sandesh Patra, the hon'ble CM tried to convey the message on the role's women in society and jeevika didis have played during the past one and a half-decades. Their role in Didi-Ki-Rasoi, Jal Jeeval Hariyaali Mission, liquor prohibition was termed incredible. Didis' commitment that led the central government to lunch a flagship NRLM program across the nation was also acknowledged.



Job fair – Under Deendayal Upadhyaya Grameen Kaushal Yojana, Kaushal Rath Yatras were organized in districts of Siwan, Supaul, Gaya, Samastipur, and many others with a focus on mobilization of rural youths and allowing them to connect with different companies through Job cum placement fairs. In Kaushal rath, major stakeholders like DRCC, district employment officers were also invited, pamphlets related to DDUGKY were distributed at village and SHG levels for better outreach for training and placement through the job fairs. In this quarter, almost all districts organized one or more job fairs at the district or block levels. The job fair in Patna was inaugurated by Hon'ble Minister Sri Shравan Kumar (MoRD). Around, 100 companies participated and provided direct placement to youths. In Saharsa, as many as 17 companies participated in the job fair and 648 were given job offers in a different sector. Few companies like Tata Motor, Eicher, quess crop, SIS, LIC, SBI Life, Axis participated and gave the offer letters. The sector in which offers were made included Sales, Marketing, Fertilizer, Security, Insurance, Automobiles, Mobile Assembling, Helper, Warden, Data Entry Operator, Machine Operator and Construction.

5. Campaigns

Family Dietary Diversity Campaign

Family Dietary Diversity Campaign (FDDC) which started in September 2020 has been continued till February 2021 in all 534 blocks of Bihar. The main objective of this campaign is to promote true and inclusive development by focusing on health and nutrition issues. This campaign focuses as on the first 1000 days for children's health, nutrition, and Immunization. Nutrition interventions consisting of Behaviour Change Communication (BCC) Module roll-out are being done across Community Based Organizations (CBOs). Community campaigns

started with a line-listing of target beneficiaries at all Self-Help Groups (SHGs) followed by counselling of target beneficiaries and other family members during the Household visits. At the VO level Family Dietary Diversity Campaign is being organized. Dietary diversity was shown in the form of display of 10 food groups. Annaprashan Diwas has been celebrated at all the Anganwadi centres across the blocks in the districts. Leaflets of FDDC were distributed among beneficiaries during house visits to create awareness on use of food diversification.

Poshan Paricharcha -sah-Samman Samaroh: - At the end of the FDDC campaign on 22nd March 2021, Poshan Paricharcha sah Samman Samarohs were organized at the district levels. The main objectives were:

- To provide an opportunity to share ideas about nutrition on a large platform.
- To bring awareness to the community by setting good examples.
- Active participation in nutrition.

At Samman Samaroh, the best performing Cluster Level Federations, Master Resource Persons, Health Sub- Committees, Community Nutrition Resource Persons, Community Mobilizers, and Beneficiaries were felicitated with certificates and mementos. Similar events were organized on 16th March 2021 at Block Project Implementation Units. This event provides a platform to share the best practices on the ground and the problems faced and how they were tackled and how the behavioral change was ensured. Qualitative changes were shared and appreciated. Some common experiences shared were the use of Primary Health Centres for institutional delivery and immunization at ICDS centres.

6. Publications and Media

- During this quarter, the theme published three Newsletters with issue number 44,45 and 46.
- **JEEViKa's community newsletter**, capturing stories of women and CBOs' interventions were published in monthly newsletters in all three months. The community newsletter is meant for distribution at CBO levels to motivate and arouse awareness about exceptional performance of JEEViKAdidi's. Hindi language is used to make it convenient to understand.
- **12th edition of the quarterly magazine** was circulated in E-Mode only. This edition has covered the "*Satat Jeevikoparjan Yojna*" intervention and its achievements.

7. Visit

- **Chief Minister Interacted with jeevika Didis at Purnea:-** The Honorable Chief Minister of Bihar Shree Nitish Kumar, made a visit at Damgara village of Dhamdaha Block in Purnea district on 7th January 2021. Visit intent was to interact with jeevika Didis who are shareholders and BoD of Producer company Aranyak Agri producer company Ltd (AAPCL). He also met with different stakeholders of Mukhyamantri Koshi Mulberry Pariyojana and Didi-ki-Rasoi at Sadar Hospital Purnea. There was a direct samvaad between The Hon'ble Chief Minister and members of AAPCL. Kiran Devi, a member of BoD briefed the chief minister about the journey of AAPCL since its inception in the year 2009 to its progress to profit making at present. Madhu Devi, a member of Arpan CLF narrated the phases of CLFs and leverages of backward and forward linkage followed by multiple livelihoods interventions in CLFs. CM acknowledge the efforts of the JEEViKA Didis since way back in 2006 when he had a discussion with women in 2006 at Muzaffarpur upon SHG formation imagination in a disciplined way. Their commitment, effort, and confidence from the nascent stage of SHG formation to SHG movement came out to be role models for the country in the adoption of NRLM across the country. Other dignitaries on this occasion were Hon'ble Minister of Rural Development, Shri Vijay Kumar Chaudhary, Principal Secretary to the CM Shri Chanchal

Kumar, Principal Secretary RDD-Shri Arvind Kumar Chaudhary, Secretary RDD GoB and CEO, BRLPS(Jeevika), Shri Balamurugan D., Commissioner, Purnea Division Shri Rahul Ranjan Mahiwal, District Magistrate, Purnea Shri Rahul Kumar and others.

- **J Pal team Visit at Vaishali:** - A team of 3 members (Maxmilan, Gautam Patel & Miss Niharika) from the J. Pal South Asia team visited the Vaishali district to oversee the activities under SJY intervention and other activities in Vaishali. This visit is part of the Process monitoring of SJY intervention. They had in-depth interaction with different SJY beneficiaries. They also attended VO meeting and Rural Retail Shop in Lalganj block.

B. MONITORING, EVALUATION AND LEARNING

Process Monitoring by the third party under BTDP

Process Monitoring of the project interventions was undertaken in 19 BTDP districts by M/s Academy of Management Studies, Lucknow. Regular process monitoring of the functioning of 480 SHGs, 239 VOs, and 39 CLFs during this quarter. Besides, process monitoring of SJY intervention, micro-finance through Banking Correspondence, case study documentation was also done during the quarter. Thematic studies on Didi-Ki-Rasoi and Grameen Bazaar were done. Case study documentation on Education initiatives of JEEVIKA and nursery plantation were done. 101 Findings of the process monitoring were shared with District Dand State level teams through presentations and reports.

Process Monitoring by the third party under NRETP

M/s Sambodhi Research and Communication Pvt. Ltd, Uttar Pradesh has been hired for undertaking Process Monitoring in 19 NRETP districts. The agency would undertake process monitoring of SHGs, VOs, and CLFs on regular basis and inform the project functionaries about the deviations if any. Besides this, the agency would also look into the functioning of SJY intervention, Bank Sakhi intervention, Producer Companies, Producer Groups, Livelihood activities, undertake thematic studies, document case studies, etc.

C. MANAGEMENT INFORMATION SYSTEM

1. Masik Prativedan and CM Grading applications

Masik Prativedan applications for SHGs, VOs, and CLFs have been developed during this quarter. SHG Masik Prativedan module is ready to be rolled out by the theme. The IBCB team has been provided with required hands-on trainings. The Application can be downloaded from the link <http://mis.brlps.in/>

2. Bank Mitra Mobile applications and Web applications

a. Mobile Applications

The purpose of this application is to capture different types of Banking details based on saving account and loan account of SHGs. The information includes:

- Loan disbursement amount and disbursement date
- Re-payment amount and repayment date
- Contra withdrawal and contra entry
- Whether document submitted or not, if submitted its submission date
- New A/C opening date and its relevant document.

Development Environment for Mobile App: Android Studio (Java) and SQL Lite Database.

Download Link:

<http://52.172.141.50/BankMitra/mobapp/bankmitraapp.apk>

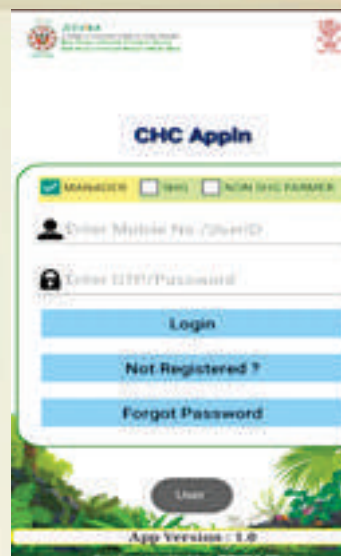
Web Application

The features of the application are to map block-wise Bank Mitra with SHGs. Then mapping the same Bank Mitra to CMs. Also, a unique User id and password is created for every Bank Mitra simultaneously. For web application a predefined user id and password is created for every block level operator who will use this application for mapping Bank Mitra to SHGs and Bank Mitra to CMs.

Back end: A database is designed and developed in MS SQL.

Front end: Visual Studio 2010 is used to develop the front end for this application.

Web Link: <http://52.172.141.50/BankMitra/>



3. CHC Mobile Applications

The purpose of this application is to keep track on SHG and non-SHG farmers, who booked the machine. The booked machine can be approved or disapproved by the Manager (a block level head) depending upon the availability of the machine on that day and at that time. This application can be used by Manager (Block level Head), SHG and non-SHG farmers.

Back end: A database is designed and developed in MS SQL.

Mobile App Development Environment: Developed on Android Studio Frame work. Programming language core java and SQLite Database for local storage of data is used.

4. JEEViKA Honey Mobile and Web Applications

a. Web Applications

Web Link: <http://localhost:6223/JeevikaHoney/Dashboard.aspx>

All block level heads will be given its pre created user id and password for using web applications. The block level head will add/update PG Profile, then these PGs will be mapped to SHG members. Then block level head can also remap/shift the SHG member from one PG to another PG, before any transaction is done by the SHG member. Finally, it can be linked to mobile application user. These app. users are basically Village Resource Persons (VRPs). While creating application users, PGs are mapped to VRP and then user id and password is generated for each VRP simultaneously.

Back end: A database is designed and developed in MS SQL.

Front end: Visual Studio 2010 is used to develop the front end for this application.

A DASHBORAD has been designed and developed for showing information like total count of members existing, count of mapped members, count existing, active VRPs. The dashboard would also show current year status on honey sold, % sold to vendors, % sold to Dabur etc.

Mobile Applications

Download Link : <http://localhost:6223/JeevikaHoney/mobapp/jeevikahoneyv1.apk>

In mobile app. a VRP will login and capture collection and selling of honey. This app. works on off line mode i.e., users can capture collection or selling data and save it to the local/mobile database. This information can be updateable as many times as they need. Finally, they can upload it through server using internet connection.

5. Village Poverty Reduction Plan (VPRP)

This project is to capture the data of SHG and non-SHG members who are not getting benefit of government plans and want to get benefit of the same. This project will capture the data at two levels as mentioned below:

At SHG level there are following modules

1. SHG का सदस्यवार हकदारी मांग प्रपत्र
2. सदस्यवार जीविकोपार्जन - व्यक्तिगत मांग योजना प्रपत्र
3. सदस्यवार जीविकोपार्जन - सामूहिक मांग योजना प्रपत्र

At VO level there are following modules

1. Non-SHG का सदस्यवार हकदारी मांग प्रपत्र
2. SHG की वर्तमान स्थिति
3. SHG की आनेवाले वर्ष की योजना
4. SHG के अधीन नहीं आनेवाले लाभार्थियों के Entitlement योजना
5. सार्वजनिक वस्तु एवं संसाधन विकास की गणना के लिए प्रारूप

6. सामाजिक विकास एवं सामाजिक मुद्दे

This app. is login based and admin can create the user and their credentials for any user. Any user can change the password.

7. Budget and Expenditure Applications

This is for digitization of annual transaction made by DPCU project-wise. Three modules as mentioned below have been created: -

- **Project Expenditure:** In this, expenditure of every project has been digitized.
- **Other Project Expenditure:** In this, the total transaction of the project has been digitized.
- **Department Shares to the Project:** In this, the government shares to the project has been digitized.

There are reports created with filters of every module respectively. Line graphs have also been created to show the expenditure and expected expenditure of the project.

8. IT Infrastructure Development at BRLPS

For the purpose of better data storage, secure hosting environment and competing with the new technologies, BRLPS Applications, data and all business elements have been migrated from Sify on-premises data centre to Microsoft Azure cloud environment provided by CSM technologies.

NIC - BSWAN VC Facility – Video Conferencing Services through Beltron/ NIC over BSWAN line has been installed and configured at SPMU level with two locations.

9. Add On/ Modifications in existing Applications

Convert SHG-HNS App into Hindi Version

Conversion of SHG-HNS Mobile App. from English to Hindi version and vice versa. The

conversion of English to Hindi and vice versa of this app. is of literature and data also. Some of the indicators have been changed after feedback from field testing. The link of this application can be downloaded from - <http://mis.brlps.in/>

Bank Sakhi Tracking System

Couple of modifications have been done in the report for the ease of using it. Changes made in state report for getting average commission per agent. Also, Bank-wise report for getting average commission bank wise per agent. Agent ageing report has been updated. Searching options have been provided in agent ranking system with multiple components.

Cadre Honorarium Payment Tracking System

Several new reports like district and cadre wise honorarium payment report (CLF and VO Level), district and cadre wise honorarium contribution report (CLF and VO Level), search reports for honorarium payment and Self registration module for Block level CLF users have been added. Drill Down facilities have been provided in Dashboard as well as Payment Interval period for the VO and CLF type payment transactions.

D. HUMAN RESOURCE DEVELOPMENT

1. Recruitment

- For recruitment under NRETP/BRLPS, first level of shortlisting of application was done and grievances invited from the candidates.
- Transfer of Office Assistants, Accountants, Area Coordinators, Community Coordinators, Livelihoods Specialists & BPMs done.
- Induction Trainings of Community Coordinators and Area Coordinators conducted at district levels. Induction trainings for Livelihoods Specialists, Block Project Managers, Training Officers and District Project Managers organized at state level.
- 94 candidates who had been selected for various position and had sought extension joined during the quarter.

2. Disciplinary and absconding cases

- A total of 5 disciplinary cases were received during the quarter and the same were processed and put up for decision.

3. Right to information

- A total of 29 letters under RTI Act were received and all information were duly provided.

4. Mediclaim

- Total of 120 Mediclaim Bills submitted. Total of 119 cases were settled and reimbursement amounting to Rs. 3374878 was done. were settled.

5. Full and final settlement

- Full and Final Settlements of 89 separated employees were executed and 138 cases were processed for further action.

6. Action taken during COVID

- All the guidelines related to instruction/advisories issued by the Government were implemented the BRLPS.

7. Man-power status of BRLPS

Table 32: Manpower Status as on March 2021

Sl.	UNITs	Total Sanctioned Position	Status till 31st December 2020	Progress during quarter		Status till 31st March 2021
				Staff joined	Staff Left	
1	SPMU (including YP & DD 126 KY)	148	148	3	2	149
2	DPCU	954	807	4	3	808
3	BPIU	8544	7002	89	49	7042
	Grand Total	9924	7957	96	54	7999

E. PROCUREMENT

1. CONSULTANCY SERVICES

- The CONTRACT for “Hiring of Agency for “OCR/ICR Approach for Digitization at Source” with M/s Geo Techno Soft, Mumbai was made on 13th Jan. 2021.
- Technical Negotiation for “hiring of agency for providing technical assistance in strengthening Bank Sakhi programme of BRLPS under NRETP was done with H-1 agency M/s Bhartiya Samruddhi Investments and Consulting Services Ltd (Basics) with sub-consultant M/s Sub-K IMPACT Solutions Limited.
- Contract for "Hiring an agency for Process Monitoring of BRLPS under NRETP” was done with M/s Sambodhi Research & Communication Pvt Ltd, Uttar Pradesh”.
- Contract was signed with M/s Squaricle Innovation Pvt Ltd. Delhi and with M/s Technogeo Soft Pvt Limited, Mumbai to “Develop Centralized Performance Monitoring System for Rural Retail Shop and Didi ki Rasoi”.
- Supplementary contract was signed with M/s. Cyfuture India Private Limited for extension of contract for providing “Call Centre services for JEEVIKA”.
- Technical Evaluation of proposals for CBO MIS and ERP based MIS is underway.
- RFP was issued to shortlisted agencies for “Hiring of Technical Support Agency for Handicraft Cluster Promotion under NRETP”.
- RFP under SSS was issued to M/s Kudumbashree (*The National Resource Organization*) for “Hiring of agency for training of community cadres under NRETP”.

2. GOODS/WORKS/NON-COSULTING SERVICES

- Contract was signed with CSM Technologies Pvt. Ltd. for Hiring of Data Center Services.
- Contract was signed with Bharat Printing Works for printing and supply of CLF BoR.
- Purchase orders were issued to Krishna Consultancy Services and Lakhmani Infotech for purchase of various printer cartridges.
- Purchase order was issued for purchase of 06 Godrej Almirah.
- Purchase order was issued for Tableau on the occasion of Republic Day.
- Purchase order was issued for hiring of agency for providing Bulk SMS Pack for Jeevika.
- Purchase order was issued to M/s Vaibhav Cine Crafts for 7 minutes HD film on COVID-19.
- Purchase order was issued for purchase of bag for new YPs from M/s Doordarshan Marketing.

3. Contract created on GeM

- A number of Stationery items purchased through GeM.
 - Bid for 6 printers floated on GeM.
4. No objection has been issued to various DPCUs on their bidding document with increased threshold and as per their Procurement Plan.

F. FINANCE

1. IUFRRs up to 31st of March- 2021 for BTDP/ NRLM and NRETP has been submitted to the World Bank and MoRD.
2. Claim pertaining to BTDP up to 31st of December- 2020 has been uploaded on the site of CAAA. A total amount of Rs 1207.87 crore against the claim up to 31st of December,2020 has been reimbursed.
3. Internal Audit for 3rd quarter of FY 2020-21 has been completed in the DPCUs and SPMU. Audit of 4th quarter has been started and it is underway.
4. Statutory Audit for the Financial Year 2019-20 has been completed and the audit report submitted by the auditors.
5. Transactions through PFMS portal under the project NRLM/NRETP has been operationalized across the districts.
6. Operationalization of child/parent Account:
 - (i) The Parent-Child accounts are operational in all the 38-DPCUs under NRLM & BTDP. The limit regarding availability of bank balance for making expenditure at DPCUs /SPMU levels from Child Accounts for 4th qtr.2020-21 had been set and communicated to DPCUs, the Banks & all other concerned.
 - (ii) Parent-Child Accounts under NRETP are operational in 18 DPCUs. The limits regarding availability of bank balance of DPCUs and SPMU Child Accounts have been set and communicated to the Bank & the concerned DPCUs.

Table 33: Financial Expenditure under different Projects

Sl. no.	Name of the Schemes/Projects	Allocation for Financial Year 2020 - 21	Expenditure during the 4th Qtr.	Cumulative expenditure
			F.Y. 2020-21	F.Y. 2020-21
1	NRLM	1347.72	545.5	959.49
2	BTDP	423.4	178.1	450.71
3	NRETP	202.82	69.43	160.16
4	SJY	150	46.07	106.57
Total Amount		2123.94	839.1	1676.93

Table 34: Progress at a Glance

Particulars	Progress till March 2021
Social Mobilization and Inclusion	
Number of Self- Help Groups formed	1028147
Number of Village Organizations formed	64593
Number of Cluster Level Federations formed	1187
Financial Inclusion	
Number of Self-Help Groups having bank A/c	934216
Number of bank accounts of Self-Help Groups credit linked (1 st +2 nd +3 rd +4 th).	1211546
Amount of credit linkage (Rs. In crore)	15499.36
Livelihoods	
FARM	
Number of SHG HHs undertaken wheat cultivation (SWI, zero tillage & seed replacement)	695133
Number of SHG HHs involved in Kitchen Garden	1037256
Number of HHs involved in vegetable cultivation	488960
LIVESTOCK	
Number of Poultry Mother Unit	591
Number of beneficiary part of Poultry PG	131363
Number of Dairy PGs(DCS+MPP)	1024
Number of HHs part of Dairy intervention (DCS+ Company+ Animal Camp)	67810
Number of Goat PGs	738
Number of beneficiary part of goat PG	29035
NON-FARM	
Number of Producer Groups formed in non-farm activities	548
Number of HHs linked with Producer Groups	41513
Jobs	
Number of youths trained (DDU-GKY,RSETIs)	287170
Number of youths placed/settled (DDU-GKY,RSETIs,Job fair)	327773
Vulnerability Reduction	
Number of VOs involved in Food Security intervention (FSF)	46225
Number of VOs involved in Health intervention (HRF)	51154
Lohiya Swachh Bihar Abhiyan	
Number of Individual Household Latrine constructed (in crore)	1.29
Number of villages declared ODF	38691



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